

Nigeria, Crisis

Local Working Group Meeting

Date: 31/05/2022 **Time:** 10:00 UTC +1

All information related to the ETS in Nigeria can be found on the ETC website:

www.etcluster.org/emergencies/nigeria-crisis

For more informations or to be added or deleted from the mailing list please contact:

Nigeria.ETS@wfp.org

Attendance

Chair	Elmuiez Babikir
ACF	Kabir Suleiman Janet Daniel
MDM	Johnson Ishaya
Mercy Corps	David Adamu Emmanuel Omirinde
OCHA	Blessing Adeleke
SI	Francois Xavier
SOC ABJ	Adamu Iguda
UNICEF	Adekunle Oluyomi
WFP	Amana Mbahi Salamat Yohanna Dubem Umeasiegbu Caleb Anwara Marian Mgbemena Unity Oware Sarah Omebe

Agenda

1. Update on the latest ETS activities in north-east Nigeria
2. Partners Update
3. AOB

Minutes

1. Update on the latest ETS activities in north-east Nigeria

Security Situation

- The unpredictable security situation continues to affect humanitarian access to operational areas, with a limited number of days approved for field missions.

ETS Services

- The ETS provides security communications, internet connectivity, voice communication, ICT helpdesk, Information Management (IM) and coordination services to humanitarian responders.
- ETS provides security communications services in Maiduguri, Damaturu, and Yola metropolitan areas, and internet and security communications services in the eight humanitarian hubs in Borno State – Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno, and Ngala.
- The ETS is available to provide security communications training on demand.

ETS activities

- As part of plans to upgrade ETS services in all locations, the ETS team upgraded the VHF network coverage in Yola. The team also provided batteries to improve the power back-up system in the Security Operations Centre (SOC) to ensure the 24/7 availability of ETS services.
- The ETS has completed the installation of connectivity and security communications equipment in the Dikwa humanitarian hub, which was closed in March 2021 due to a security incident. The ETS is awaiting UNDSS clearance for the re-opening of the hub and the re-activation of ETS services.
- The ETS is 100% funded to carry out its 2022 activities..
- In 2022, the ETS has provided services in eight common operational areas to 2,251 users from 91 organisations (17 UN agencies and 74 I/NGOs) with an average of 653 daily users in the Red Roof hub in Maiduguri, as well as deep field locations. The ETS resolved 263 issues logged by the ICT service helpdesk.
- The ETS team trained 38 staff in Bama on basic VHF radio use. The ETS plans to conduct more training sessions for humanitarians in the north east.
- As part of the ongoing preventative maintenance of VSAT equipment in field locations, the ETS IT team is conducting a mission to Gwoza on 31 May to carry out maintenance.
- Lack of access to operational areas due to the unpredictable security situation remains a challenge.

2. Partner Updates

OCHA

- OCHA requested ETS support to relocate their office in Damaturu to a new location in the same town. The ETS and OCHA will discuss how the sector can support.

WFP

- An energy efficiency specialist from WFP HQ is in Maiduguri to assist and identify critical loads WFP can use to deploy solar power, considering the increasing cost in diesel.
- An ongoing assessment is in progress to deploy more solar projects across WFP offices and guest houses.

Mercy Corps

- The Mercy Corps team showed their gratitude to the ETS for the impactful user capacity building training provided to them in Bama and Maiduguri, and recommended the ETS to deliver more similar trainings.
- Mercy Corps has sent VHF radios to the ETS at Red Roof for programming.
- The Mercy Corps team is at an advanced stage of taking their Maiduguri office off the power grid. Their deep field offices are already off the grid after switching to solar and green energy.
- Incremental internet upgrades are being made to Mercy Corps connectivity services – access points where upgraded from Cisco MR33 to MR42 to increase capacity/speed, although this has not yet reached Gigabyte speed.

Next meeting

The next Local Working Group meeting will take place on **29 June 2022**.

Acronyms

ETS	Emergency Telecommunications Sector
IM	Information Management
IRC	International Rescue Committee
ISP	Internet Service Provider
IT	Information Technology
INGO	International Non-Governmental Organisation
MDM	Medicins du Monde
NGO	Non-Governmental Organisation
SOC	Security Operations Centre
TC	Telecommunications
UN	United Nations
UNDSS	United Nations Department for Safety and Security
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme

Minutes: Salamatu Yohanna, World Food Programme