

Nigeria, Crisis

Local Working Group Meeting

Date: 27/04/2022 Time: 10:00 UTC +1

All information related to the ETS in Nigeria can be found on the ETC website:

<https://www.etcluster.org/emergencies/nigeria-crisis>

For more informations or to be added or deleted from the mailing list please contact:

Nigeria.ETS@wfp.org

Attendance

Chair	Elmuiez Babikir
IRC	Elizabeth Oyebanjo
MDM	Emmanuel Bitrus
OCHA	Blessing Adeleke
PUI	Hamman Mshelia
WFP	Amana Mbahi
	Burak Sezgin
	Dubem Umeasiegbu
	Karim Saleh
	Mithilesh Chaubey
	Oyintare Kalama
	Unity Oware
World Bank	Chris Igwuilo

Agenda

1. Update on the latest ETS activities in north-east Nigeria
2. Partners Update
3. AOB

Minutes

1. Update on the latest ETS activities in north-east Nigeria

Security Situation

- The unpredictable security situation continues to affect humanitarian access to operational areas, with a limited number of days approved for field missions.

ETS Services

- The ETS provides security communications, internet connectivity, ICT helpdesk, Information Management (IM) and coordination services to humanitarian responders.
- ETS provides security communications services in Maiduguri, Damaturu and Yola metropolitan areas, and Internet and security communications in the eight humanitarian hubs in Borno State – Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno, and Ngala.
- The ETS is available to provide security communications training on demand.

ETS activities

- In 2022, the ETS has provided services in eight common operational areas to 2,009 users from 87 organisations (16 UN agencies and 71 I/NGOs) and resolved 263 issues logged by the helpdesk.
- The ETS has completed the installation of connectivity and security communications equipment in the humanitarian hub in Dikwa, which has been closed since March 2021 due to a security incident. ETS services will be re-launched as soon as the Humanitarian Country Team (HCT) approves the re-opening of the humanitarian hub.
- Lack of access to operational areas due to the unpredictable security situation remains a challenge.
- The ETS intends to conduct technical training on security communications for the telecommunications focal points of UN agencies and NGOs in the north east. More information on this will be shared when available.
- The ETS has started routine preventative maintenance of VSAT equipment in the field locations and this will be finalized in May. The vendors are also working on providing a BGAN system that will monitor the network performance.
- The ETS is fully funded to carry out its 2022 activities.

2. Partner Updates

World Bank

- Although the World Bank does not yet have resident staff in Borno, their staff come into Maiduguri to work. Projects are ongoing in Maiduguri and staff will be deployed permanently to Maiduguri in due time.

WFP

- The team installed solar power systems for the connectivity equipment in the warehouse. This system will be activated in a few days and monitored for a week.
- Last year, the team distributed a solar box with a 12.8V lithium battery and five light bulbs to all staff. The feedback from staff has been positive and has alleviated the challenge of lack of power.
- The team is brainstorming options for rolling out solar-powered systems in the office and guest house. The design of the system is ongoing.

PUI

- The team has solar power systems for the connectivity equipment in the office. This system is efficient, and the team hopes to scale up the power source to the entire office.

Next meeting

The next Local Working Group meeting will take place on **31 May 2022**.

Acronyms

ETS	Emergency Telecommunications Sector
IM	Information Management
IRC	International Rescue Committee
ISP	Internet Service Provider
IT	Information Technology
INGO	International Non-Governmental Organisation
MDM	Medicins du Monde
NGO	Non-Governmental Organisation
SOC	Security Operations Centre
TC	Telecommunications
UN	United Nations
UNDSS	United Nations Department for Safety and Security
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme

Minutes: Oyintare Kalama, World Food Programme