

Nigeria, Crisis

Local ETS Working Group Meeting

Date: 25/07/2024 Time: 10:00 UTC +1

All information relating to the ETS in Nigeria can be found on the ETC website:

www.etcluster.org/emergencies/nigeria-crisis

For more information or to be added or deleted from the mailing list please contact:

Nigeria.ETS@wfp.org

Attendance

Chair

Oluwashina Oni

IOM

Ismaila Abdullateef

Tijjani Ibrahim

MDM

Micheal

MercyCorps

Emmanuel Omirinde

Plan International

Musa Abdulrasheed

PUI

Saleh Abdulahamid Isah

SI

Abdulbasit Oyeniyi

Street Child

Smart Attah

UNHCR

Batrus Miwai Gbogbo

WFP

Akhere Inegbeniki

Barka Iliya

Bonnie Anidobi

Dubem Umeasiegbu

Farouk Adamu

Hadiza Alikura

Naomi David

Muhsin Mufti

Sarah Omebe

ETS

Amana Mbahi

Caleb Anwara

Karim Saleh

Oluwashina Oni

Salamatu Yohanna

Agenda

1. Update on the latest ETS activities in north-east Nigeria
2. Presentation of the Solar hybrid project.
3. Partners Update
4. AOB

Minutes

1. Update on the latest ETS activities in north-east Nigeria

Security Situation

- Violent incidents in the northeast and banditry in the northeast continue to be major factors that contribute to instability within Nigeria.

ETS Services

- The ETS provides security communications, internet connectivity, ICT helpdesk, service for communities, Information Management (IM), and coordination services to humanitarian responders.
- The ETS provides security communications services in Damaturu and Yola metropolitan areas. Internet and security communications services are delivered in the eight humanitarian hubs in Borno State—Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno, and Ngala.
- The ETS is available to provide user and security communications training on demand at no cost.

ETS activities in July

- In July, the ETS provided internet services in eight common operational areas to 1,040 users from 117 organisations (16 UN agencies and 101 INGOs) and resolved 59 issues logged by the ICT helpdesk.
- The ETS conducted general Security Operations Centre (SOC) maintenance in Ngala from 02 to 05 July to troubleshoot and permanently resolve the power issues affecting the security communications system and other vital equipment providing services to the humanitarians in the Ngala humanitarian hub. Additionally, the ETS fixed the faulty satellite phone in the bunker to establish communication from the bunker to the SOC.
- The ETS resolved an internet connectivity issue in Gwoza SOC on 11 July which had been affecting radio communications between UNDSS in Gwoza and the SOC in Maiduguri via the Remote SOC (RSOC) which was caused by a device freeze from the Internet Service Provider (ISP) equipment. The sector conducted a troubleshooting on the faulty device and reconfigured it to re-establish internet connection and communications via the RSOC.

2. Partner Updates

Premiere Urgence Internationale (PUI)

- ETS partner—PUI—appreciates the ETS for the solar hybrid projects deployed to the field and the presentation during the Working Group meeting. PUI recently conducted a solar assessment to optimize the solar hybrid systems in their field offices. They are seeking ETS support on some of the equipment used in deploying the hybrid system.
- The ETS requested ETS to send a request via Nigeria.ETS@wfp.org for follow up.

MercyCorps (MC)

- ETS partner—MercyCorps—recently upgraded some batteries in their deep field offices to ensure solar power efficiency. MercyCorps seeks ETS support to develop factsheets on building a solar hybrid system as MercyCorps plan to expand their solar hybrid project to their field offices.
- The ETS mentioned its plan to support all partners in developing factsheets and a capacity building session for these technical issues. This will be communicated via Nigeria.ETS@wfp.org.

United Nations World Food Programme (UNWFP)

- UNWFP appreciates the ETS for deploying the solar hybrid system in the deep field as it will also help their team in the field to utilize the system. WFP requested that the ETS share the type of batteries used and the vendors that provided them.
- The ETS explained that the choice of batteries depends on the desired workload it will perform. The ETS asked WFP to request through Nigeria.ETS@wfp.org.

3. AOB

- The ETS is planning to improve its engagement and support to partners in the northeast by including new topics in the Local ETS Working Group meetings, including short training sessions on VHF radio, data connectivity, and exploring new ideas for services for communities. The sector requested partners to send ideas on how to improve the Local ETS Working Group engagements via Nigeria.ETS@wfp.org.

Next meeting

The next Local ETS Working Group meeting will take place on **29 August 2024**.

Acronyms

ETS	Emergency Telecommunications Sector
IM	Information Management
IOM	International Organization for Migration
ISP	Internet Service Provider
IT	Information Technology
INGO	International Non-Governmental Organisation
NGO	Non-Governmental Organisation
SI	Solidarites Internationale
SOC	Security Operations Centre
UN	United Nations
UNDSS	United Nations Department for Safety and Security
UNOCHA	United Nations Office for the Coordination of Humanitarian Affairs
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	World Food Programme

Minutes: Oluwashina Oni, ETS Nigeria Information Management Officer (IMO)