

Nigeria, Crisis

Local ETS Working Group Meeting

Date: 25/04/2024 Time: 10:00 UTC +1

All information relating to the ETS in Nigeria can be found on the ETC website:

www.etcluster.org/emergencies/nigeria-crisis

For more information or to be added or deleted from the mailing list please contact:

Nigeria.ETS@wfp.org

Attendance

Chair

FAO
NCA
IOM

IRC

MDM
UNDSS
UNICEF
SI
Street Child
WFP

Patrick Midy

Dauda Mshelia
Usman Muhammed
Timothy Anko
Alabi Shola
Ismaila Abdulahi
Kingsley Usie
Joy Sunday
Emmanuel Bitrus
John Aniki
Adekunle Oluyomi
Abdulbasit Oyeniya
Smart Attah
Bonnie Anidobi
Dubem Umeasiegbu
Sarah Ndai
Sarah Omebe
Wajdi Khattar
Amana Mbahi
Caleb Anwara
Karim Saleh
Marian Mgbemena
Oluwashina Oni
Patrick Midy
Salamatu Yohanna
Unity Oware

ETS

Agenda

1. Update on the latest ETS activities in north-east Nigeria
2. Partners Update
3. AOB

Minutes

1. Update on the latest ETS activities in north-east Nigeria

Security Situation

- Violent incidents in the northeast and banditry in the northwest continue to be major factors that contribute to instability within Nigeria.

ETS Services

- The ETS provides security communications, internet connectivity, ICT helpdesk, service for communities, Information Management (IM), and coordination services to humanitarian responders.
- The ETS provides security communications services in Damaturu, and Yola metropolitan areas. Internet and security communications services are delivered in the eight humanitarian hubs in Borno State—Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno, and Ngala.
- The ETS is available to provide user and security communications training on demand.

ETS activities in April

- In April, the ETS provided internet services in eight common operational areas to 1,020 users from 103 organisations (15 UN agencies and 88 INGOs) and resolved 876 issues logged by the ICT helpdesk.
- ETS Nigeria programmed nine radios for UN agencies and INGOs in April to enhance staff safety through reliable and update communications services.
- The ETS provided Very High Frequency (VHF) radio services to 68 organizations—16 for UN agencies and 52 for NGOs in April.

2. Partner Updates

International Rescue Committee (IRC)

- ETS partner—IRC—enquired about a notice of registration and regulation of VHF radios that was issued out by the local authority to organisations using the VHF radios in Maiduguri metropolis. Due to this notice, IRC decided to uninstall the radios previously installed in their mobile vehicles.

- The ETS explained that they did not receive such notice of registration and regulation. The sector further explained that partners would only receive such notices if on importation of the VHF radios the partner did not submit them for verification and authorisation to the National Communications Commission (NCC).
- Furthermore, the sector requested from partners that received similar notice to forward the details to Nigeria.ETS@wfp.org for further investigation.

Food and Agriculture Organization (FAO)

- FAO has new staff that resumed recently at their Maiduguri field office. FAO requested for ETS support in reprogramming old radios and programming of newly acquired radios to support the new staff to ensure their safety and security while working in the field.
- The ETS requested FAO to send a request via Nigeria.ETS@wfp.org for follow up.

World Food Programme (WFP)

- WFP appreciates ETS support as regards to the complaint of 'out of range' notification reported by the WFP team whenever they are using the VHF radios in Maiduguri. Now, WFP can use the VHF radios without the error notification coming up.
- The ETS explained that they received similar complaints from some users before and the issue was resolved after the radios were reprogrammed to the new code plugs. The sector is monitoring the new code plugs and documenting reports for the new code plugs to be troubleshooted and issues resolved.

3. AOB

- The ETS is planning to improve its engagement and support to partners in the northeast by including new topics, short training sessions on VHF radio, and exploring new ideas for services for communities. The sector requested partners to send ideas on how to improve the Local Working Group engagements via Nigeria.ETS@wfp.org.

Next meeting

The next Local ETS Working Group meeting will take place on **30 May 2024**.

Acronyms

ACF	Action Against Hunger
ETS	Emergency Telecommunications Sector
IM	Information Management

IMC	International Medical Corps
IOM	International Organization for Migration
IRC	International Rescue Committee
ISP	Internet Service Provider
IT	Information Technology
INGO	International Non-Governmental Organisation
MDM	Médecins du Monde
NCA	Norwegian Church Aid
NGO	Non-Governmental Organisation
PUI	Première Urgence Internationale
SI	Solidarites Internationale
SOC	Security Operations Centre
UN	United Nations
UNDSS	United Nations Department for Safety and Security
UNOCHA	United Nations Office for the Coordination of Humanitarian Affairs
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	World Food Programme

Minutes: Oluwashina Oni, ETS Nigeria Information Management Officer (IMO)