

Nigeria, Crisis

Local Working Group Meeting

Date: 21/09/2022 **Time:** 10:00 UTC +1

All information related to the ETS in Nigeria can be found on the ETC website:

www.etcluster.org/emergencies/nigeria-crisis

For more informations or to be added or deleted from the mailing list please contact:

Nigeria.ETS@wfp.org

Attendance

Chair

Burak Sezgin

FHI360

Ibrahim Enwuzor

Mercy Corps

David Adamu

OCHA

Bachirou Saladdine

PUI

Hamman Mshelia

SI

Oyeniya Abdulbasit

UNDSS

John Aniki

WFP

Amana Mbahi

Dubem Umeasiegbo

Elmuiez Babikir

Karim Saleh

Marian Mgbemena

Mithilesh Chaubey

Oyintare Kalama

Salamat Yohanna

Unity Oware

Agenda

1. Update on the latest ETS activities in north-east Nigeria
2. Partners Update
3. AOB

Minutes

1. Update on the latest ETS activities in north-east Nigeria

Security Situation

- The unpredictable security situation continues to affect humanitarian access to operational areas, with a limited number of days approved for field missions.

ETS Services

- The ETS provides security communications, internet connectivity, ICT helpdesk, Information Management (IM) and coordination services to humanitarian responders.
- The ETS provides security communications services in Maiduguri, Damaturu and Yola metropolitan areas, and internet and security communications in the eight humanitarian hubs in Borno State – Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno, and Ngala.
- The ETS now provides connectivity services to humanitarians at the UNHAS check-in lounge in the Maiduguri International Airport. Humanitarians with an ETS account can access ETS services at the airport.

ETS activities

- In 2022, the ETS has provided services in eight common operational areas to 3,078 users from 102 organisations (17 UN agencies and 85 I/NGOs) and resolved 788 issues logged by the helpdesk.
- The ETS has completed the installation of connectivity equipment (BGAN)—for the remote management of the VSAT services—in the humanitarian hubs in Bama, Banki, Damasak and Monguno. The team has scheduled installations for Gwoza, Ngala and Dikwa in the last week of September.
- There is an ongoing Telecommunications Security Standards (TESS+) mission to Nigeria to support the UNDSS survey for improving security communications services for the UN system.
- There is a planned assessment mission in October by a solar power expert from WFP FITTEST to conduct assessments on the power requirements in all humanitarian hub locations.
- The ETS team has re-installed the security communications equipment in all reinforced bunkers in the field locations.
- Lack of access to operational areas due to the unpredictable security situation remains a challenge.
- The ETS is fully funded to carry out its 2022 activities.

2. Partner Updates

FHI360

- The FHI 360 team enquired about the BGAN system used for monitoring the VSAT system, and the ETS team further clarified its use to troubleshoot remotely.
- The team raised concerns about their saturated bandwidth in Damasak due to the increased number of volunteers using the network. The representative also requested that the ETS support these volunteers' access to the humanitarian hub to utilize ETS connectivity services.
 - The ETS team explained that IOM and UNDSS control access to the humanitarian hubs. Volunteers are allowed onto the premises if they have valid official identifications.

PUI

- The team enquired about the availability of solar power system training when the WFP FITTEST staff member is in Maiduguri.
 - The PUI representative was asked to share his request with the ETS team via email for further discussions and consideration.

OCHA

- The OCHA representative enquired about when the ETS team would install the security communications equipment at the new OCHA office in Damaturu.
 - The ETS team is awaiting notification from UNDSS for Phase 2 of the relocation. Also, the ETS team will use the existing mast—pending when the ETS mast procurement process is complete.

3. AOB

- The FHI360 representative suggested the creation of a whatsapp platform for the ETS local working group members, to foster collaboration and information sharing. The ETS will discuss this and provide feedback to the working group.

Next meeting

The next Local Working Group meeting will take place on **26 October 2022**.

Acronyms

ETS	Emergency Telecommunications Sector
IM	Information Management
IOM	International Organization for Migration
ISP	Internet Service Provider

IT	Information Technology
INGO	International Non-Governmental Organisation
NGO	Non-Governmental Organisation
PUI	Première Urgence Internationale
SOC	Security Operations Centre
TC	Telecommunications
UN	United Nations
UNDSS	United Nations Department for Safety and Security
UNOCHA	United Nations Office for the Coordination of Humanitarian Affairs
VHF	Very High Frequency
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme

Minutes: Oyintare Kalama, World Food Programme