Local ETS Working Group - Maiduguri

Date: 28/05/2020   Time: 10:00Hrs

Online Meeting

Attendance

Chair	Khawar Ilyas (WFP/ETS Coordinator)
FHI360	Ibrahim Enwuzor
IOM	Tim Anko
	Innocent Pius
	Nuhu Ibrahim
UNDSS	Christopher Emenike
	John Aniki
	Aminchi Waje
WFP	Luis Portatadino
	Caleb Anwara
	Dubem Umeasiegbu
	Oyintare Kalama
	Ahmed Yusuf
	Unity Oware
	Triwik Kurniasari

Agenda

1. Brief update on the latest ETS activities in NE Nigeria
2. Partner updates
3. AOB

1. Brief update on the latest ETS activities in NE Nigeria

- ETS continues to provide security telecommunications, data connectivity, voice, IM and coordination services.
- ETS has introduced audioconferencing services which are now available in each hub to facilitate inter-hub meetings and training.
- This year, the ETS has provided services in 10 common operational areas to about 3,063 users from 96 organizations (15 UN agencies and 81 NGOs).
- This year, ETS has trained 107 humanitarians on security communications standard procedures but due to COVID-19 precautions, face-to-face training has been suspended.
- ETS training is now connected via webinar and this month ETS conducted two webinar sessions.
- Power availability remains a challenge. However, ETS will install the solar-hybrid power solution deployed to the field locations when the Government lifts travel restrictions in the country.
- Organizations who need guidance in procuring solar solutions can contact ETS for support.
- ETS is working on engaging a local Internet Service Provider (ISP) for the Red Roof. Once completed, ETS will decommission the VSAT links and deploy them to the deep field hubs as backup links.

2. Partners Update

FHI360
- The team is grateful to ETS for the webinar organized for FHI360 IT officers and field coordinators on the IT policy. This has helped the team understand the management of ETS-HH services and expectations from users.

IOM
- The IOM team requested that radio reprogramming process should be fast-tracked.
- Collaboration between the ETS and IOM team is commendable, and the team will continue to work to achieve the required results.

Feedback: Due to COVID-19 pandemic and its restrictions, ETS advises that, in cases where unassigned pre-programmed radios are available, the team can reassign those radios to staff and update the call-sign list with ETS and the Security Operations Centre (SOC) instead of requesting for reprogramming.

Recently, WFP Country Office management requested ETS to share a proposal to provide a connectivity solution for one isolation centre for humanitarians in Maiduguri that will be managed by IOM. This document has been shared with the WFP Country Office and this is being discussed at the Operational Management Team (OMT) level with IOM.

Action: ETS will share IOM radio call sign list for confirmation and will also share the web portal link with the security focal person for geo-tracking services.

Gwoza SOC

- Last week, the Gwoza Security Operations Centre (SOC) had an incident of water leakage into the SOC during the rain, and the wind dismantled the outdoor unit of the air conditioner. Temporary measures have been put in place to rectify this while a prefab technician has been contacted.
- The internet connectivity has improved in Gwoza with no complaints from users.

3. AOB

None

Acronyms

ETS	Emergency Telecommunications Sector
IOM	International Organization for Migration
IT	Information Technology
LSA	Local Security Assistants
NGO	Non-Governmental Organisation
SOC	Security Operations Centre
UN	United Nations
UNDSS	United Nations Department of Safety and Security
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme

All information related to the ETS operation can be found on the ETC website:
www.etcluster.org/emergencies/nigeria-crisis

For more information, or to be added or deleted from the mailing list, please contact:
Nigeria.ETS@wfp.org

Minutes: Oyintare Kalama, WFP