



## **Local ETS Working Group - Maiduguri**

**Date: 23/07/2020    Time: 10:00**

### **Online Meeting**

#### **Attendance**

Chair	Khawar Ilyas (WFP/ETS Coordinator)
IOM	Timothy Anko
MDM	Emmanuel Bitrus
	Farva Markus Dawa
PUI	David Afolayan
SI	Abdulbasit Oyeniyi
UNDSS	Jason Chinedu
UNOCHA	Blessing Adeleke
WFP	Caleb Anwara
	Dubem Umeasiegbu
	Oyintare Kalama
	Ahmed Yusuf
	Triwik Kurniasari

#### **Agenda**

1. Brief update on the latest ETS activities in NE Nigeria
2. Partner updates
3. AOB

## 1. Brief update on the latest ETS activities in NE Nigeria

- ETS continues to provide security telecommunications, data connectivity, voice, Information Management and coordination services to humanitarian responders.
- There is an audio teleconference tool installed in the conference rooms of all humanitarian hubs for coordination of inter-hub meetings and training.
- Due to COVID 19 travel restrictions, ETS has put a hold on field missions for capacity building, technical evaluations and other routine maintenance activities.
- Since the situation is normalizing, ETS will commence installation of the hybrid solar-based power solution in the field locations soon.
- So far this year, the ETS has provided services in 10 common operational areas to about 3,433 users from 101 organizations (15 UN agencies and 86 NGOs).
- ETS will commence the migration from the current VSAT service provider in the coming months, and the hardware is expected to arrive soon.
- As part of the COVID-19 precautions, the ETS now trains humanitarian on security communications standard procedures via webinars.
- Power availability remains a challenge. However, ETS will soon install the solar-hybrid power solution in the field locations to ensure 24/7 provision of ETS services.
- Funds are available for ETS services until October 2020.
- In the last two years, there have been assessments of the various local ISPs to serve as a backup service provider. However, when the solutions proposed were compared with the cost, ETS was unable to identify a reliable and cost-effective service provider. The team concluded to get a backup link from the existing VSAT service provider for each location.

## 2. Partners Update

### SI

- The team is about to procure VHF radios, and the sample radios from the vendor will be brought to ETS for verification before approving the procurement.

### WFP

- WFP offices will be migrating from the current VSAT provider in the coming weeks, and the equipment has arrived in Nigeria. The equipment will be shipped to Maiduguri next week.
- The standardization of the WFP Local Area Networks(LAN) is ongoing, and the team will complete this process before the commencement of the VSAT migration.
- Most staff are working from home, and staff use their portable power banks for backup power supply.
- SCOPE registration and activities are still ongoing in remote locations like Ngala and Monguno. However, there is a new intervention in Lagos, Kano and Abuja, called urban setting intervention focused on the provision of in-kind contributions to targeted beneficiaries.

#### SOC Bama

- So far, ETS services have been fully operational except the occasional telecommunication issues due to the rains.

#### MDM

- MDM will resume the utilization of VHF radios in their field locations, and MDM has sent a mail to the ETS requesting basic VHF user training for staff.

**Feedback:** ETS will contact MDM bilaterally and fix a date for the training.

#### PUI

- The operations have been smooth but the PUI team will reach out to ETS when there is a need for basic security communications training.

### 3. AOB

The next meeting will be in September.

## Acronyms

ALIMA	Alliance for International Medical Action
ETS	Emergency Telecommunications Sector
IOM	International Organization for Migration
IT	Information Technology
MDM	Medicins Du Monde
NGO	Non-Governmental Organisation
PUI	Premiere Urgence Internationale
SI	Solidarites International
SOC	Security Operations Centre
UN	United Nations
UNDSS	United Nations Department of Safety and Security
UNOCHA	United Nations Office for the Coordination of Humanitarian Affairs
VSAT	Very Small Aperture Terminal
WFP	UN World Food Programme

All information related to the ETS operation can be found on the ETC website:

[www.etcluster.org/emergencies/nigeria-crisis](http://www.etcluster.org/emergencies/nigeria-crisis)

For more information, or to be added or deleted from the mailing list, please contact:

[Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org)

**Minutes:** Oyintare Kalama, WFP