

Philippines – Typhoon Haiyan

ETC Situation Report #32

Reporting period 13/03/14 to 14/04/14

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Highlights

- ETC wireless services have been demobilised in all sites in Tacloban except the Consuelo Hotel which acts as the inter-agency office. Users in other sites are now using local internet networks. The Consuelo Hotel will be moved from ETC wireless to a local internet provider on 18/04/14.
- ETC services are due to be demobilized in Guiuan by 01/05/14.

Achievements

CEBU

- All ETC services have been demobilised though ICT helpdesk support continues to be available for the humanitarian community.

GUIUAN

- The IHP camp closed on 10/04/14. IHP electrical networks have been switched to WFP generators.
- ETC wireless services continue to be provided in four sites.
- There are currently around 57 daily active users.
- Radio services are ongoing.

TACLOBAN

- ETC wireless services have been demobilised in all sites except the Consuelo Hotel which acts as the inter-agency office. Users in other sites are now using local internet networks.
- ETC services in the Consuelo Hotel are due to be demobilised on 18/04/14.
- There are currently around 28 daily active users.
- ICT helpdesk support is ongoing.
- An inventory process is ongoing so equipment that is not needed can be shipped out.



- Radio services, including programming and training, are ongoing.

ROXAS

- Radio services are ongoing.

BASEY

- Radio services are ongoing.

BOGO CITY

- All ETC services have been demobilized.

BURAUEN

- All ETC services have been demobilized.

Challenges and Gaps

Planned Activities

TACLOBAN

- ETC services are due to be demobilised in the Consuelo Hotel on 18/04/14.

GUIUAN

- ETC services are due to be demobilised in all sites on 01/05/14. Agencies will then either use local internet services or NetHope internet services.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 16/04/14 at 19:00 (Manila time). Meeting details are available on the ICT Emergency Website.

Local ETC coordination meetings

Manila

- The next Local ETC coordination meeting will be held on 22/04/14 at 10:00 in Manila at the Plan International office. Meeting details are available on the ICT Emergency Website.

Guiuan

- Local ETC coordination meetings are held as required. Meeting details are available on the ICT Emergency Website.



Tacloban

- The Local ETC coordination meetings are no longer being held as ETC internet services are no longer being provided.

Acronyms

ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
IHP	International Humanitarian Partnership
ISP	Internet Service Provider
IT	Information Technology
NGO	Non-Governmental Organization
UN	United Nations
VSAT	Very Small Aperture Terminal
WFP	World Food Programme

Contacts & Additional Information

All information related to the Philippines ETC operation can be found on the ICT Emergency website: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines>

For more information, or to be added or deleted from the mailing list, please contact: Philippines.ETC@wfp.org



ETC Services in Philippines:

CITY		LOCATION	ETC PARTNERS	No of staff supporting ETC services	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	WFP, World Vision International	1	<ul style="list-style-type: none"> Operational coordination of ETC services deployment Engagement with partners (government, UN, NGO, private sector) Coordination with other clusters Guidance on importation and licensing of equipment Coordination of regular Global ETC teleconferences and Local ETC working group meetings
Tacloban	Humanitarian Operations Centre	Consuelo Hotel	WFP, Ericsson Response	4	<ul style="list-style-type: none"> VHF radio communications Radio programming Internet connectivity VoIP Basic ICT helpdesk Radio Training
Cebu	Coordination Hub		WFP, IrishAid	2	<ul style="list-style-type: none"> ICT helpdesk
Roxas	Humanitarian Operations Centre	National Food Authority (NFA)/WFP office	NetHope (and partner BT), Ericsson Response, Save the Children, WFP Government of the Philippines	1	<ul style="list-style-type: none"> VHF radio communications



Guiuan	Humanitarian Operations Centre	IOM offices	emergency.lu, Ericsson Response, WFP, IOM, IHP	2	<ul style="list-style-type: none"> Internet connectivity
		People in Need	Emergency.lu, Ericsson Response, IHP, WFP		<ul style="list-style-type: none"> Coordination services Internet connectivity ICT helpdesk VHF radio communications, radio programming and training. Voice over IP telephony services Internet connectivity
		ICRC office			
		Guiuan City Hall	Emergency.lu, Ericsson Response, WFP		
Basey			ICRC, WFP	-	<ul style="list-style-type: none"> VHF radio communications

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

Key ETC contacts:

CITY	NAME	TITLE	Contacts
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