Republic of South Sudan (RoSS)
ETC Situation Report #38
Reporting period 10/03/14 to 17/03/14

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Highlights

- The ETC has established internet connectivity in the UNHCR compound in Nimule where eleven humanitarian organizations are currently utilizing the services.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- The ETC has established internet connectivity in the UNHCR compound in Nimule where eleven humanitarian organizations are based.

- The ETC has re-established a VHF network in Bentiu for NGOs and UN agencies which can be accessed on channel 9. This radio network will assist partners in improving communication, staff tracking, and security for the humanitarian community.

- An assessment mission was conducted in Kaya on 11/03/2014 and found that maintenance was required on the emeregency.lu internet connectivity kit. The ETC equipment was brought back to Juba for maintenance and will be deployed to another field location based on needs.

- Radio training for all new staff is ongoing and available upon request.

- Currently, there are seven sites in South Sudan being provided with ETC internet connectivity.

Challenges and Gaps

- Insecurity and access constraints continue to impede the re-establishment of a VHF radio network in many key locations. VHF radio is essential to ensure the safety of humanitarian staff in the field.

Planned Activities

- The ETC will install a generator, supplied by WFP, in the humanitarian camp in Mingkaman in order to ensure a continuous power supply and internet connection for humanitarian community; exact date TBC.

- The ETC is planning a security telecommunications maintenance mission to Aweil for 20/03/2014.

- The ETC continues to work on the SMS broadcasting platform which would be a tool available to the humanitarian community used to spread important messages via SMS.

Meetings

- The next Local ETC meeting will be held on 27/03/14.

- The next Global ETC teleconference will be held on 18/03/14.

All information related to ETC operations can be found on the ICT Emergency website:
www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
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Acronyms

ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
RoSS	Republic of South Sudan
SMS	Short Message Service
TBC	To Be Confirmed
UN	United Nations
UNHCR	United Nations High Commission for Refugees
UNMISS	United Nations Mission in South Sudan
VHF	Very High Frequency
WFP	World Food Programme

ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	• Internet connectivity • Radio communications	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	• Internet connectivity	
Bor	Jonglei	UNMISS	WFP	• Internet connectivity	
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	• Internet connectivity • Radio communications • Coordination & Logistics Hub • ICT Help Desk • Information Management • Radio Training	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	• Radio communications	13
Kwajok	Warrap	UNHCR	UNHCR	• Radio communications	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	• Internet connectivity • Radio communications	3, 9
Malakal	Upper Nile	UNMISS	WFP	• Internet connectivity • ICT Help Desk	
Mingkaman	Lakes	ACTED	Emergency.lu, Ericsson Response, WFP	• Internet connectivity • Radio Communications	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	• Internet Connectivity	
Rumbek	Lakes	WFP	WFP	• Internet connectivity • Radio communications	10, 11, 13
Torit	Eastern Equatoria	UNMISS	WFP	• Internet connectivity • Radio communications	10, 12

Wau	Western Bahr El Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	• Internet connectivity • Radio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	• Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	• Radio communications	3, 13