

Philippines – Typhoon Haiyan

ETC Situation Report #31

Reporting period 12/02/14 to 13/03/14

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Highlights

- The ETC continues to scale down activities as local telecommunications services become available in an increasing number of areas. Humanitarian workers are being migrated from ETC wireless services to local ISPs and equipment is being demobilized and shipped out.
- ETC services are now being provided in 23 locations across seven towns and cities.

Achievements

CEBU

- ETC wireless internet services have been demobilised.
- ICT helpdesk support continues to be available for the humanitarian community.

GUIUAN

- The internet connection for Radio Bakdaw was disconnected as they finished their mission.
- There are approximately 80 daily active users of ETC wireless services.
- Internet connectivity is now being provided in five locations.
- Radio programming and training is ongoing.

TACLOBAN

- Eleven sites have so far been disconnected from ETC internet services and migrated to local providers. Twelve sites continue to utilise ETC wireless services.
 - The ETC is aiming to disconnect two sites per week.
- There are approximately 270 daily active users.
- ICT helpdesk support is ongoing.
- An inventory process is ongoing so equipment that is not needed can be shipped out.



- Radio programming and training is ongoing.
- A NetHope VSAT was installed for World Vision International.

ROXAS

- All ETC internet services have been demobilised and humanitarian workers are using local ISP.

ORMOC/ESTANCIA/BORONGAN

- All ETC services have been demobilized.

BOGO CITY

- A NetHope VSAT used by World Vision has been transported to Tacloban.

BURAUEN

- A NetHope VSAT was installed at the new Plan International office.

Challenges and Gaps

- The local internet connections in certain locations remain unreliable, which could delay the migration of agencies to local providers and thus demobilisation of ETC services.
- Generators and solar panels are still required in certain areas for backup electricity to ensure continued provision of IT and telecommunications services.

Planned Activities

TACLOBAN

- Continued migration of users from ETC to local ISP or NetHope.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 26/03/14 at 19:00 (Manila time). Meeting details are available on the ICT Emergency Website.

Local ETC coordination meetings

Manila

- The next Local ETC coordination meeting will be held on 25/03/14 at 10:00 in Manila at the Plan International office. Meeting details are available on the ICT Emergency Website.

Guiuan



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- Local ETC coordination meetings are held every Thursday. Meeting details are available on the ICT Emergency Website.

Tacloban

- The Local ETC coordination meetings are held every Thursday. The next meeting will be held on 20/03/14. Meeting details available on the ICT Emergency Website.

Acronyms

ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
ISP	Internet Service Provider
IT	Information Technology
NGO	Non-Governmental Organization
UN	United Nations
VSAT	Very Small Aperture Terminal
WFP	World Food Programme

Contacts & Additional Information

All information related to the Philippines ETC operation can be found on the ICT Emergency website: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines>

For more information, or to be added or deleted from the mailing list, please contact: Philippines.ETC@wfp.org



ETC Services in Philippines:

CITY		LOCATION	ETC PARTNERS	No of staff supporting ETC services	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	WFP, World Vision International	1	<ul style="list-style-type: none"> Operational coordination of ETC services deployment Engagement with partners (government, UN, NGO, private sector) Coordination with other clusters Guidance on importation and licensing of equipment Coordination of regular Global ETC teleconferences and Local ETC working group meetings
Tacloban	Humanitarian Operations Centre	FAO office Logistics Cluster warehouse in Palo Save the Children office Second Save the Children office Norwegian Church Aid Solidarites International Logs Cluster warehouse, Palo UNHCR office WFP warehouse ACF WFP office	WFP, Ericsson Response	4	<ul style="list-style-type: none"> VHF radio communications Radio programming Internet connectivity VoIP Basic ICT helpdesk Radio Training

		SOS Children's Village			
		CFSI			
Cebu	Coordination Hub		WFP, IrishAid	2	<ul style="list-style-type: none"> ICT helpdesk
			WFP		
Roxas	Humanitarian Operations Centre	National Food Authority (NFA)/WFP office	NetHope (and partner BT), Ericsson Response, Save the Children, WFP Government of the Philippines	1	VHF radio communications
Guiuan	Humanitarian Operations Centre	IOM offices	emergency.lu, Ericsson Response, WFP, IOM, IHP	2	<ul style="list-style-type: none"> Internet connectivity
		New IHP base camp (located at the university)/inter-agency office	Emergency.lu, Ericsson Response, IHP, WFP		<ul style="list-style-type: none"> Coordination services Internet connectivity ICT helpdesk VHF radio communications, radio programming and training. Voice over IP telephony services
		Airport			<ul style="list-style-type: none"> Internet connectivity
		ICRC office			<ul style="list-style-type: none"> Internet connectivity



		Guiuan City Hall	Emergency.lu, Ericsson Response, WFP		<ul style="list-style-type: none">• Internet connectivity
Bogo City		World Vision Office	World Vision		<ul style="list-style-type: none">• Internet connectivity
Bantayan Island		Adelaida Pension House	Oxfam, NetHope		<ul style="list-style-type: none">• Internet connectivity
Concepcion		Jun Bee Recreation Centre			<ul style="list-style-type: none">• Internet connectivity
Basey		Field Hospital	ICRC, WFP	-	<ul style="list-style-type: none">• Internet connectivity

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

Key ETC contacts:

CITY	NAME	TITLE	Contacts
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