Republic of South Sudan (RoSS)
ETC Situation Report #37
Reporting period 03/03/14 to 10/03/14

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Highlights

- The ETC is planning to establish a radio room in the UNMISS compound in Bentiu in order to improve communication, staff tracking, and security for the humanitarian community.

- The ETC will install a generator, supplied by WFP, in the humanitarian camp in Mingkaman in order to ensure a continuous power supply and internet connection for humanitarian workers.

Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

Achievements

- A mission was deployed to Mingkaman on 07/03/14 to assess a faulty generator which powers the ETC internet kit in this location.

- A mission took placed in Bentiu on 05/03/2014 to retrieve repeaters and to conduct a needs assessment. The ETC is planning to establish a radio room in the UNMISS compound in Bentiu in order to improve communication, staff tracking, and security for the humanitarian community.

- The ETC continues to programme radios and allocate call signs to all NGOs and UN Agencies in South Sudan. This week, the ETC programmed 22 radios for both NGOs and UN Agencies. This makes it easier for humanitarian workers to communicate and improves security in the field.

- An ETC assessment mission took place in Nimule to verify the presence of NGOs and the need for ETC services. The assessment report is available to partners on request.

- Radio training for all new staff is ongoing and available upon request.

- Currently there are seven sites in South Sudan being provided with ETC internet connectivity.

The ETC provides timely, predictable and effective Information Communications Technology services to support the humanitarian community in carrying-out their work efficiently, effectively and safely.

Challenges and Gaps

- Insecurity and access constraints continue to impede the re-establishment of a VHF radio network in many key locations. VHF radio is essential to ensure the safety of humanitarian staff in the field.

- Two additional data solution kits are needed to provide internet in Lankien (Jonglei State) and Nasser (Upper Nile State).

Planned Activities

- The ETC assessment mission to Nasser has been delayed until further notice. The mission originally was planned for 07/03/2014 however had to be delayed due to security constraints.

- The ETC will install a generator, supplied by WFP, in the humanitarian camp in Mingkaman in order to ensure a continuous power supply and internet connection for humanitarian workers.

- The ETC is planning a mission to Kaya during the week of 10/03/2014 to ensure that internet connectivity is fully operational.

- The ETC continues to work on the SMS broadcasting platform which would be a tool available to the humanitarian community used to spread important messages via SMS.

- The VHF radio network will be re-established in Bentiu to improve communication and security for the humanitarian community there.

Meetings

- The next Local ETC meeting will be held on 27/03/14.

- The next Global ETC teleconference will be held on 17/03/14.

All information related to ETC operations can be found on the ICT Emergency website:
www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact:
SouthSudan.ETC@wfp.org

Acronyms

ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
NGO	Non-Governmental Organization
RoSS	Republic of South Sudan
SMS	Short Message Service
UN	United Nations
UNMISS	United Nations Mission in South Sudan
VHF	Very High Frequency
WFP	World Food Programme

ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	• Internet connectivity • Radio communications	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	• Internet connectivity	
Bor	Jonglei	UNMISS	WFP	• Internet connectivity	
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	• Internet connectivity • Radio communications • Coordination & Logistics Hub • ICT Help Desk • Information Management • Radio Training	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	10,13
Kaya	Upper Nile	UNHCR	Emergency.lu, Ericsson Response, UNHCR, WFP	• Internet connectivity • Radio communications	13
Kwajok	Warrap	UNHCR	UNHCR	• Radio communications	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	• Internet connectivity • Radio communications	3, 9
Malakal	Upper Nile	UNMISS	WFP	• Internet connectivity • ICT Help Desk	
Mingkaman	Lakes	ACTED	Emergency.lu, Ericsson Response, WFP	• Internet connectivity • Radio Communications	9
Rumbek	Lakes	WFP	WFP	• Internet connectivity • Radio communications	10, 11, 13
Torit	Eastern Equatoria	UNMISS	WFP	• Internet connectivity • Radio communications	10, 12

Wau	Western Bahr El Ghazal	WFP	WFP	• Internet connectivity • Radio communications • ICT Help Desk	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	• Internet connectivity • Radio communications	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	• Radio communications	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	• Radio communications	3, 13