



## Philippines – Typhoon Haiyan

### WFP ICT Situation Report #4

Reporting period 12/01/14 – 27/01/13

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### Highlights

- The EMC VSAT has been installed in Guiuan and is currently undergoing bandwidth and stability tests. It should be operational within the next two days.

### Achievements

#### CEBU

- The Zone Director has been integrated with Active Directory meaning that WFP staff can login to the wireless network with their WFP credentials.
- A handover report and network diagram have been finalised.
- Ongoing ICT helpdesk support.

#### TACLOBAN

- Installation of a PLDT connection at the WFP office is ongoing.
- The VSAT is no longer required as the local ISP is fully operational.
- Ongoing ICT helpdesk support.

#### GUIUAN

- A scanner, printer and new Access Point have been installed in the WFP office.
- Tropical Depression Agaton temporarily disrupted VSAT connectivity. However BGANs were used to provide connectivity in the interim.
- The EMC VSAT has been installed and is currently undergoing bandwidth and stability tests. It should be operational within the next two days.
  - The VSAT will be used to provide primary connectivity to the WFP office and backup connectivity for the inter-agency office.
- A prefab is being constructed in which radio equipment will be stored and the server will be located.
- Minor electrical installations are ongoing. Major installations on hold until equipment has been procured.

- Ongoing ICT helpdesk support.

#### ROXAS

- The VSAT will no longer be installed as the local ISP is fully operational.
- Documentation of the IT setup has been completed.
- A new IT assistant was recruited and trained.
- A printer was installed at the WFP office.
- Ongoing ICT helpdesk support.

### Challenges and Gaps

- Difficulties are being experienced with the recruitment of national staff. Out of a number of potential candidates, only one has so far accepted an offer of work from WFP.

#### TACLOBAN

- Equipment for the WFP server room is still missing.

#### ROXAS

- A supplier of toner for the Samsung printer has been located. However as it is too expensive, the Samsung printers will be used for scanning and copying while the HP printers will be used for printing.
- A UPS is urgently required for the server due to frequent power outages.

### Planned Activities

#### CEBU

- Shared folders will be created for each WFP staff member so they can back-up their data on the server.
- The server, along with other ICT equipment, will be installed on the rack.

#### TACLOBAN

- Finalise installation of PLDT fibre link at WFP offices.

#### GUIUAN

- Procurement of electrical equipment for continued installation and integration.
- The 'Panda USB Vaccine' programme will be installed on WFP computers to protect them against infected USB sticks.

## Acronyms

EMC	Emerging Markets Communications satellite company
ICT	Information and Communications Technology
IP	Internet Protocol
ISP	Internet Service Provider
IT	Information Technology
PLDT	Philippine Long Distance Telephone Company
UPS	Unique Power Supply
USB	Universal Serial Bus flashdrive
VPN	Virtual Private Network
VSAT	Very Small Aperture Terminal
WFP	World Food Programme

## Contacts & Additional Information

All information related to the Philippines ETC operation can be found on the ICT Emergency website:

<http://ictemergency.wfp.org/web/ictepr/emergencies2013/philippines>

For more information, or to be added or deleted from the mailing list, please contact:

[Philippines.ETC@wfp.org](mailto:Philippines.ETC@wfp.org)

## Key WFP ICT contacts:

Name	Unit	Title	Contacts
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## Equipment Tracking (as of January 11<sup>th</sup>)

Item	Departure Airport	Recipient	Status	Date of Arrival
Laptops	Bangkok	WFP	Cleared and delivered	01/03/14
ICT Equipment	Dubai	WFP	Cleared and delivered	11/01/14