



## Philippines – Typhoon Haiyan

### WFP ICT Situation Report #1

### Reporting period 29/12/13

**Author:** Adam Ashcroft, WFP

### Highlights

- ICT infrastructure installation has been completed at the WFP/inter-agency offices in Cebu and Guiuan, as well as at the WFP office in Tacloban.

### Achievements

#### CEBU

- ICT infrastructure installation has been completed at the WFP/inter-agency office and staff are moving in.
- Servers and SonicWalls for the WFP sub-offices have been received from Bangkok and Rome respectively. These will be shipped to the sub-offices ASAP.

#### TACLOBAN

- ICT infrastructure installation has been completed at the WFP office and staff are moving in.
- Generator installed at the new WFP office to ensure continuous power supply.
  - This is a temporary solution until external grade cabling is installed.
- Nine laptops and 15 M&E tablets have been delivered to the WFP office.

#### GUIUAN

- ICT infrastructure installation has been completed at the inter-agency office, managed by WFP, and staff are moving in.
- Helpdesk support to WFP staff is ongoing.

#### ROXAS

- WFP staff have moved into the NFA offices which have been connected to the internet.
  - An EMC VSAT will be installed to provide backup internet connectivity.
- Internet connectivity has been installed at the WFP warehouse.

- Helpdesk support to WFP is ongoing.

## Challenges and Gaps

- A shipment of VoIP and internet equipment and printers from Dubai has been delayed.
- In Roxas, equipment for the WFP offices at the NFA premises has not yet been received.
- In Tacloban, equipment for the new VSAT due to be installed at the new WFP office has not yet been received.
  - Admin staff will renegotiate the lease with the landlord to allow installation of the VSAT on the roof of the new office.

## Planned Activities

- VSATs to be installed at WFP offices in Roxas, Tacloban and Guiuan for backup internet connectivity.
- Installation of connectivity at the WFP warehouse in Tacloban.
- Delivery of additional equipment for the server room in the WFP office in Tacloban.
- Delivery of servers and SonicWalls to WFP sub-offices.

## Acronyms

EMC	Emerging Markets Communications satellite company
ICT	Information and Communications Technology
IT	Information Technology
NFA	National Food Authority
NGO	Non-Governmental Organization
VSAT	Very Small Aperture Terminal
WFP	World Food Programme

## Contacts & Additional Information

All information related to the Philippines ETC operation can be found on the ICT Emergency website:

<http://ictemergency.wfp.org/web/ictepr/emergencies2013/philippines>

For more information, or to be added or deleted from the mailing list, please contact:

[Philippines.ETC@wfp.org](mailto:Philippines.ETC@wfp.org)

## Key WFP ICT contacts:

Name	Unit	Title	Contacts
Karen Barsamian	FITTEST	IT Emergency Coordinator	<a href="mailto:karen.barsamian@wfp.org">karen.barsamian@wfp.org</a>
Diyar Faris	FITTEST	ETC Support	<a href="mailto:diyar.faris@wfp.org">diyar.faris@wfp.org</a>
Jean-Jacques Bret	FITTEST	ETC with support to WFP	<a href="mailto:jean.bret@wfp.org">jean.bret@wfp.org</a>
Dustin Li	FITTEST	WFP Support	<a href="mailto:dustin.li@wfp.org">dustin.li@wfp.org</a>
Pastor Lovo	FITTEST	WFP Support	<a href="mailto:pastor.lovo@wfp.org">pastor.lovo@wfp.org</a>
William Twyford	FITTEST	WFP Support	<a href="mailto:william.twyford@wfp.org">william.twyford@wfp.org</a>
Ramakant Sharma	WFP TDY		
Susan Zawedde - Serumanga	WFP TDY		
Rashid Conteh	WFP TDY		
Modeste Gbehade	WFP TDY		
Abdullah Ayoubi	WFP TDY		
Arthemon Nkunzumwami	WFP TDY		

## Equipment Tracking (as of December 26<sup>th</sup>)

Item	Departure Airport	Recipient	Status	Date of Arrival
Servers	BANGKOK	WFP	Cleared	
Printers, UPS, AVR	MANILA	WFP	Cleared & delivered	26/12/2013
Programming Cables	DUBAI	ETC	Cleared	
Laptops	BANGKOK	WFP	Not yet sent	