

Philippines – Typhoon Haiyan

ETC Situation Report #25

Reporting period 24/12/13 to 27/12/13

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Highlights

- Over 5,200 humanitarian workers have registered to use ETC internet services across operational hubs in the Philippines and this increasing every day. In addition the ETC has supported the installation of internet connectivity at local government offices.

Achievements

GUIUAN

- A generator mechanic has been identified who will assist with generator maintenance. The first service was conducted on 26/12/13.
- The ETC continues to support the humanitarian community with the programming of VHF and vehicle radios.
- 1,618 users are now registered on the ETC wireless networks. Between 80-100 staff from government, ICRC and IOM offices are also utilising the network.
- A multi-function printer was installed in the new inter-agency office.
- Full-time ICT support at the IHP camp is ongoing.

TACLOBAN

- An internet link between the Logistics Cluster warehouse in Palo and the new Samaritan's Purse office in Palo is being established.
- The ETC continues to liaise with PLDT regarding ISP connections for humanitarian organizations in Tacloban.
 - Since 24/12/13 support has been provided to NCA, FCA and UNHCR with PLDT connections.
- Over 3,116 users are registered on the ETC wireless network.
- Over 160 radios have been programmed for the humanitarian community.



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- The ETC continues to assist the humanitarian community with the programming of radios.

ROXAS

- A VHF repeater is currently being installed. The site will provide good coverage, potentially 20/30% of the island. This will cover a number of NGO hubs.
 - A mini VNA has been received. It is planned to be tuned on 27/12/13.
- ICT support to the humanitarian community and WFP is ongoing.

Challenges and Gaps

- In Tacloban issues have been experienced with the generator at the UN common office at the Consuelo Hotel.
- Extensive damage to power grids in affected areas means that continuous access to electricity is a challenge. Power surges in Tacloban have also resulted in damaged equipment. ICT staff should advise their colleagues to use surge protectors.
- Access to fuel in certain areas is also a problem, restricting the use of generators.
- An electrician is required in Guiuan.

Planned Activities

ROXAS

- Installation of a repeater for expansion of the VHF network.

GUIUAN

- Planning will begin for an HF network and radio room.
- A radio coverage map will be developed.

CEBU

- A UPS, AVR and colour printer will be shipped to Tacloban.

TACLOBAN

- Connectivity assessments will be conducted at DSWD.
- The generator battery at the UN common office at the Consuelo Hotel will be checked for problems.

Meetings

Global ETC teleconference



- The next Global ETC teleconference will be held on 27/12/13 at 19:00 (Manila time). Meeting details are available on the ICT Emergency Website.

Local ETC coordination meetings

Manila

- The next Local ETC coordination meeting will be held on 03/01/13 at 14:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Guiuan

- Local ETC coordination meetings are held every Thursday. Meeting details available on the ICT Emergency Website.

Tacloban

- The Local ETC coordination meetings are held on Tuesdays and Thursdays. The next meeting will be held on 31/12/13. Meeting details available on the ICT Emergency Website.

Acronyms

DSWD	Department of Social Welfare and Development
ETC	Emergency Telecommunications Cluster
FCA	Finn Church Aid
ICT	Information and Communications Technology
IFRC	International Federation of Red Cross and Red Crescent Societies
IHP	International Humanitarian Partnership
IOM	International Organization for Migration
ISP	Internet Service Provider
IT	Information Technology
NCA	Norwegian Church Aid
NFA	National Food Authority
NGO	Non-Governmental Organization
PLDT	Philippines Long Distance Telephone Company
UNHCR	United Nations Refugee Agency
UPS	Unique Power Supply
VHF	Very High Frequency
VNA	Vector Network Analyzer
WFP	World Food Programme

Contacts & Additional Information

All information related to the Philippines ETC operation can be found on the ICT Emergency website: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines>

For more information, or to be added or deleted from the mailing list, please contact: Philippines.ETC@wfp.org



ETC Services in Philippines:

CITY		LOCATION	ETC PARTNERS	No of staff supporting ETC services	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	WFP, World Vision International		<ul style="list-style-type: none"> Operational coordination of ETC services deployment Engagement with partners (government, UN, NGO, private sector) Coordination with other clusters Guidance on importation and licensing of equipment Coordination of regular Global ETC teleconferences and Local ETC working group meetings Ongoing information management
Tacloban	Humanitarian Operations Centre	City Hall	WFP, Ericsson Response	3	<ul style="list-style-type: none"> VHF radio communications Radio programming Internet connectivity VoIP Basic ICT helpdesk Radio Training
		Stadium (OSOCC and IHP camp)			
		Airport			
		Samaritan's Purse office			
		Save the Children office			
		UNICEF office			
		Logs Cluster warehouse, Palo			
		Dept. of Health, Palo			
Cebu	Logistics Hub	Cebu Airport	WFP, IrishAid	3	<ul style="list-style-type: none"> Internet connectivity and printing services VHF simplex radio communications at the logistic hub Radio programming Basic ICT helpdesk ETC equipment secured storage

		Inter-agency office	WFP		<ul style="list-style-type: none"> Local ETC working group meetings <i>Planned: radio training</i>
		Waterfront Airport Hotel	WFP		<ul style="list-style-type: none"> Internet connectivity
Roxas	Humanitarian Operations Centre	Capiz Provincial Capitol Building	NetHope (and partner BT), Ericsson Response, Save the Children, WFP Government of the Philippines	2	<ul style="list-style-type: none"> Internet connectivity Voice over IP telephony services Printing services ICT Helpdesk <i>Planned: VHF radio communications</i>
		National Food Authority (NFA)			<ul style="list-style-type: none"> Internet
Estancia		Municipal Hall	NetHope (and partner BT), Save the Children, WFP, Government of the Philippines		<ul style="list-style-type: none"> Internet Phone/Voice ICT Helpdesk Printing
		Paon Beach Club			
Guiuan	Humanitarian Operations Centre	IOM offices	emergency.lu, Ericsson Response, WFP, IOM, IHP	5	<ul style="list-style-type: none"> Internet connectivity
		New IHP base camp (located at the university)/inter-agency office	Emergency.lu, Ericsson Response, IHP, WFP		<ul style="list-style-type: none"> Coordination services Internet connectivity ICT helpdesk VHF radio communications, radio programming and training. <i>Planned: Voice over IP telephony services</i>
		Airport			<ul style="list-style-type: none"> Internet connectivity

		Internews Radio Bakdaw Radio Station			<ul style="list-style-type: none"> Internet connectivity
		Guiuan City Hall	Emergency.lu, Ericsson Response, WFP		<ul style="list-style-type: none"> Internet connectivity
Borongan	Humanitarian Operations Centre	Provincial Government Building	NetHope (and partner BT), Plan International, WFP, Government of the Philippines		<ul style="list-style-type: none"> Internet connectivity Voice over IP telephony services Basic ICT helpdesk <i>Planned: VHF radio communications and Radio programming</i>
		Plan International office	TSF		<ul style="list-style-type: none"> Internet connectivity
		Hospital	Plan International, NetHope	-	<ul style="list-style-type: none"> Internet connectivity
Basey	<i>Planned</i>	<i>tbc</i>	<i>ICRC, WFP</i>	-	<ul style="list-style-type: none"> <i>Internet connectivity</i>
Maya	<i>Planned</i>	<i>Japanese Red Cross Office</i>	<i>NetHope, Japanese Red Cross, Relief International, WFP</i>	-	<ul style="list-style-type: none"> <i>Internet connectivity</i>
Concepcion	<i>Planned</i>	<i>tbc</i>	<i>Concern Worldwide, WFP</i>		<ul style="list-style-type: none"> <i>Internet connectivity</i>

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

Key ETC contacts:

CITY	NAME	TITLE	Contacts
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