

## **Philippines – Typhoon Haiyan**

### **ETC Situation Report #24**

#### **Reporting period 20/12/13 to 24/12/13**

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### **Highlights**

- The ETC has completed ICT infrastructure installation at the new inter-agency office at the IHP camp in Guiuan. It is now ready for humanitarian staff to move in. This office will replace the one at OSOCC which will be demobilised.
- Installation of ICT infrastructure at the new WFP office in Tacloban has also been completed. It will be ready to move in as soon as the power supply is finalised.
- The new inter-agency office in Cebu is ready to move in. The ETC has completed ICT infrastructure installation.
- Over 5,000 humanitarian workers have registered to use ETC internet services across operational hubs in the Philippines and this increasing every day. In addition the ETC has supported the installation of internet connectivity at local government offices.

### **Achievements**

#### *GUIUAN*

- The ETC has completed ICT infrastructure installation at the new inter-agency office at the IHP camp. It is now ready for humanitarian staff to move in. This office will replace the one at OSOCC which will be demobilised.
- An inventory of all ICT equipment at the IHP camp has been completed.
- To date, 47 radios have been programmed for the humanitarian community.
- 1,582 humanitarian workers are now registered on the ETC wireless network.
- The ETC continues to support the humanitarian community with the programming of VHF and vehicle radios.
- Full-time ICT support at the IHP camp is ongoing.

#### *TACLOBAN*



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- The new WFP office is now ready for staff to move in. All ICT infrastructure has been installed, however the 110 kva generators have been incorrectly situated.
  - An assessment was carried out at the new WFP warehouse for the installation of internet connectivity.
  - Over 2,900 users are registered on the ETC wireless network.
  - Over 160 radios have been programmed for the humanitarian community.
  - The ETC continues to assist the humanitarian community with the programming of radios.

#### *CEBU*

- ICT infrastructure installation has been completed at the new inter-agency office which is now ready to move in.

#### *ROXAS*

- WFP staff will be moving into the NFA offices which have recently been connected to the internet.
- A VHF repeater is currently being installed. The site is good and will provide good coverage, potentially 20/30% of the island which will cover a number of NGO hubs.
- Ongoing ICT support to the humanitarian community and WFP.

#### *ESTANCIA*

- Internet connectivity has now been installed at the Paon Beach Club for humanitarian organizations based there.

### **Challenges and Gaps**

- Extensive damage to power grids in affected areas means that continuous access to electricity is a challenge. Power surges in Tacloban have also resulted in damaged equipment. ICT staff should advise their colleagues to use surge protectors.
- The power supply in Estancia at the Paon Beach Club is also inconsistent.
- Access to fuel in certain areas is also a problem, restricting the use of generators.
- An electrician is required in Guiuan.

### **Planned Activities**

#### *ROXAS*

- Installation of a repeater for expansion of the VHF network.

#### *GUIUAN*



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- Planning will begin for an HF network and radio room.
  - A radio coverage map will be developed.

#### *CEBU*

- Finalise new WFP office and move staff in.

#### *TACLOBAN*

- Installation of internet at the new WFP warehouse via microwave link.

## **Meetings**

### **Global ETC teleconference**

- The next Global ETC teleconference will be held on 27/12/13 at 19:00 (Manila time). Meeting details are available on the ICT Emergency Website.

### **Local ETC coordination meetings**

#### *Manila*

- The next Local ETC coordination meeting will be held on 27/12/13 at 14:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

#### *Guiuan*

- Local ETC coordination meetings are held every Thursday. Meeting details available on the ICT Emergency Website.

#### *Tacloban*

- The Local ETC coordination meetings are held on Tuesdays and Thursdays. The next meeting will be held on 26/12/13. Meeting details available on the ICT Emergency Website.

## **Acronyms**

ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
IHP	International Humanitarian Partnership
ISP	Internet Service Provider
IT	Information Technology
NFA	National Food Authority
NGO	Non-Governmental Organization
OSOCC	On-Site Operations Coordination Centre
PLDT	Philippines Long Distance Telephone Company
VHF	Very High Frequency
WFP	World Food Programme



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## Contacts & Additional Information

All information related to the Philippines ETC operation can be found on the ICT Emergency website: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines>

For more information, or to be added or deleted from the mailing list, please contact:  
[Philippines.ETC@wfp.org](mailto:Philippines.ETC@wfp.org)



## ETC Services in Philippines:

CITY		LOCATION	ETC PARTNERS	No of staff supporting ETC services	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	WFP, World Vision International	1	<ul style="list-style-type: none"> <li>Operational coordination of ETC services deployment</li> <li>Engagement with partners (government, UN, NGO, private sector)</li> <li>Coordination with other clusters</li> <li>Guidance on importation and licensing of equipment</li> <li>Coordination of regular Global ETC teleconferences and Local ETC working group meetings</li> <li>Ongoing information management</li> </ul>
Tacloban	Humanitarian Operations Centre	City Hall Stadium (OSOCC and IHP camp) Airport Samaritan's Purse office Save the Children office UNICEF office Logs Cluster warehouse, Palo Dept. of Health, Palo	WFP, Ericsson Response	5	<ul style="list-style-type: none"> <li>VHF radio communications</li> <li>Radio programming</li> <li>Internet connectivity</li> <li>VoIP</li> <li>Basic ICT helpdesk</li> <li>Radio Training</li> </ul>
Cebu	Logistics Hub	Cebu Airport	WFP, IrishAid	2	<ul style="list-style-type: none"> <li>Internet connectivity and printing services</li> <li>VHF simplex radio communications at the logistic hub</li> <li>Radio programming</li> <li>Basic ICT helpdesk</li> <li>ETC equipment secured storage</li> </ul>

		Waterfront Airport Hotel	WFP		<ul style="list-style-type: none"> <li>Local ETC working group meetings</li> <li><i>Planned: radio training</i></li> </ul>
					<ul style="list-style-type: none"> <li>Internet connectivity services</li> <li>VHF simplex radio communications</li> </ul>
Roxas	Humanitarian Operations Centre	Capiz Provincial Capitol Building	NetHope (and partner BT), Ericsson Response, Save the Children, WFP Government of the Philippines	2	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Voice over IP telephony services</li> <li>Printing services</li> <li>ICT Helpdesk</li> <li><i>Planned: VHF radio communications</i></li> </ul>
		National Food Authority (NFA)			<ul style="list-style-type: none"> <li>Internet</li> </ul>
Estancia		Municipal Hall	NetHope (and partner BT), Save the Children, WFP, Government of the Philippines		<ul style="list-style-type: none"> <li>Internet</li> <li>Phone/Voice</li> <li>ICT Helpdesk</li> <li>Printing</li> </ul>
		Paon Beach Club			
Guiuan	Humanitarian Operations Centre	OSOCC and humanitarian working space (located at gymnasium)	emergency.lu, Ericsson Response, WFP, IOM, IHP	5	<ul style="list-style-type: none"> <li>Coordination services</li> <li>Internet connectivity</li> <li>ICT helpdesk</li> <li>VHF radio communications, radio programming and training</li> <li><i>Planned: Voice over IP telephony services</i></li> </ul>
		New IHP base camp (located at the university)	Emergency.lu, Ericsson Response, IHP, WFP		<ul style="list-style-type: none"> <li>Coordination services</li> <li>Internet connectivity</li> <li>ICT helpdesk</li> <li>VHF radio communications, radio programming and training.</li> <li><i>Planned: Voice over IP telephony services</i></li> </ul>
		Airport			<ul style="list-style-type: none"> <li>Internet</li> </ul>



		Guiuan City Hall	Emergency.lu, Ericsson Response, WFP		<ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>
Borongan	Humanitarian Operations Centre	Provincial Government Building	NetHope (and partner BT), Plan International, WFP, Government of the Philippines	1	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Voice over IP telephony services</li> <li>Basic ICT helpdesk</li> <li><i>Planned: VHF radio communications and Radio programming</i></li> </ul>
		Plan International office	TSF	1	<ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>
		Hospital	Plan International, NetHope	-	<ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>
Basey	<i>Planned</i>	<i>tbc</i>	<i>NetHope, WFP</i>	-	<ul style="list-style-type: none"> <li><i>Internet connectivity</i></li> </ul>
Maya	<i>Planned</i>	<i>Japanese Red Cross Office</i>	<i>NetHope, Japanese Red Cross, Relief International, WFP</i>	-	<ul style="list-style-type: none"> <li><i>Internet connectivity</i></li> </ul>
Concepcion	<i>Planned</i>	<i>tbc</i>	<i>NetHope, Save the Children, WFP</i>		<ul style="list-style-type: none"> <li><i>Internet connectivity</i></li> </ul>

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

### Key ETC contacts:

CITY	NAME	TITLE	Contacts
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