Philippines – Typhoon Haiyan

ETC Situation Report #18

Reporting period 29/11/13 to 01/12/13

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Highlights

- The VHF radio network is operational in Tacloban City.

- The ETC Response Solution, comprising technologies from emergency.lu and Ericsson Response, has been installed in Guiuan to provide the new IHP base camp with shared Internet services.

Achievements

CEBU

- Additional Ericsson Response WIDER equipment has arrived in Cebu ready to be shipped to Guiuan to provide better, faster and safer internet connectivity for humanitarian operations.

- An electrician form ETC Stand-by Partner Irish Aid was deployed to Cebu to support the new shared prefabricated offices where ETC is providing internet services.

TACLOBAN

- The ETC electrician is supporting humanitarian organizations with advice and installation of generators upon request.

- VHF radio network is operational in Tacloban City.

- The ETC NGO Coordinator is in Tacloban to assess potential additional IT and telecommunications requirements in and around these locations in support of humanitarian operations.

GUIUAN

- The ETC has completed installation of the ETC Response Solution, comprising technologies from emergency.lu and Ericsson Response, to provide the new IHP base camp with Internet access.

- Additional ETC equipment has arrived in Guiuan including VHF repeater, data kits and generators.

Challenges and Gaps

- Customs delays in Manila may hamper the ETC response.

Planned Activities

GUIUAN

- A VHF repeater is planned to be installed in a location identified between Borongan and Guiuan to provide radio communication coverage for both municipalities. Once the VHF is installed, ETC will be available to programme radios for the humanitarian organizations.

- The ETC NGO Coordinator is planning to visit Guiuan to assess potential additional shared ICT requirements.

TACLOBAN

- Radio programing will be provided in support of the humanitarian organizations using the common radio network.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 02/12/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

Local ETC coordination meetings

Tacloban

- The next Local ETC coordination meeting will be held on 03/12/13 at 17:00 in Tacloban at the Consuelo Hotel. Meeting details available on the ICT Emergency Website.

Manila

- The next Local ETC coordination meeting will be held on 03/12/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Cebu

- The next Local ETC coordination meeting will be held on 02/12/13 at 10:00 in Cebu at the Waterfront airport hotel. Meeting details available on the ICT Emergency Website.

Acronyms

BGAN	Broadband Global Area Network
BT	British Telecom
ER	Ericsson Response
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
IHP	International Humanitarian Partnership
IOM	International Organization for Migration
ISP	Internet Service Provider
IT	Information Technology
NGO	Non-Governmental Organization
OSOCC	On-Site Operations Coordination Centre
VHF	Very High Frequency
VoIP	Voice over Internet Protocol
VSAT	Very Small Aperture Terminal (Satellite ground station)
WIDER	Wireless Local Area Network in Disaster Emergency Response
WFP	World Food Programme

Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:
http://ictemergency.wfp.org

For more information, or to be added or deleted from the mailing list, please contact:
Philippines.ETC@wfp.org

ETC Services in Philippines:

CITY	LOCATION		ETC PARTNERS	No of staff supporting ETC services	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	WFP, World Vision International, Ericsson Response	1	• Operational coordination of ETC services deployment • Engagement with partners (government, UN, NGO, private sector) • Coordination with other clusters on behalf of ETC partners • Guidance on importation and licensing of equipment • Coordination of regular Global ETC teleconferences and Local ETC working group meetings • Ongoing information management
Tacloban	Humanitarian Operations Centre	Tacloban City Hall	WFP, Ericsson Response, emergency.lu	8	• VHF radio communications • Radio programming • Internet connectivity • Basic ICT helpdesk
		Tacloban Stadium (OSOCC and IHP camp)			• VHF radio communications • Radio programming • Internet connectivity • Limited Voice over IP telephony services • Basic ICT helpdesk
		Tacloban airport			• VHF radio communications • Radio programming • Voice services through Sat Phone • Basic ICT helpdesk
Cebu	Logistics Hub	Cebu Airport	WFP, IrishAid	7	• Internet connectivity and printing services • VHF simplex radio communications at the logistic hub • Radio programming • Basic ICT helpdesk • ETC equipment secured storage

					• Local ETC working group meetings
		Waterfront Airport Hotel	WFP		• Internet connectivity services • VHF simple radio communications
Roxas	Humanitarian Operations Centre	Capiz Government Business Centre	NetHope (and partner BT), Ericsson Response, Save the Children, WFP Government of the Philippines	2	• Internet connectivity • Voice over IP telephony services • Printing services
		Estancia Municipal Hall	NetHope (and partner BT), Save the Children, WFP, Government of the Philippines		• Internet connectivity • Voice over IP telephony services • Basic ICT helpdesk
Guiuan	Humanitarian Operations Centre	IHP camp	Ericsson Response, emergency.lu, WFP, IOM	2	• Internet connectivity • Voice over IP telephony services • Basic ICT helpdesk • *Planned: VHF Network and Radio programming*
Borongan	Humanitarian Operations Centre	Provincial Government Building	NetHope (and partner BT), Plan International, WFP, Government of the Philippines	1	• Internet connectivity • Voice over IP telephony services • Basic ICT helpdesk • *Planned: VHF Network and Radio programming*
		Plan International office	TSF	1	• Internet connectivity
Maya	*Planned*	*Japanese Red Cross Office*	*NetHope (and partner BT), Japanese Red Cross, Relief International, WFP*	-	• *Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services*

For more information, visit the ETC Philippines FAQS: http://ictemergency.wfp.org/web/ictepr/emergencies2013/philippines/etc-faqs

Key ETC contacts:

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