

## Republic of South Sudan

### ETC Situation Report #27

Reporting period 31/10/13 to 30/11/13

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#### Highlights

- In Abyei, the remote radio room (being monitored by Wunruk 24/7 Radio room) has been completed and is now up and running.

#### Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation, and overall operational support for common ICT services.

#### Achievements

- The remote radio room in Abyei (connected via Wunruk 24/7 Radio room) was completed and operational as of 12/11/2013 (repeater channel 14).
- A mission from EMC was in South Sudan from 24/10/13 until 04/11/13 to conduct an assessment, in collaboration with the ETC team, for the two future HISP locations (Aweil and Wau).
- The ETC Solution in Kaya was affected by the recent storm; however, following an ETC mission to the area, the kit was up and running as of 06/11/2013.
- ETC continues to provide support to organizations in terms of radio programming and basic IT support in Juba and in field/deep field locations.
- The CHF 2014 First Standard Allocation process has commenced. The peer review session was conducted on 14/11/13 to review the draft project proposal and budget.

#### Challenges and Gaps

- The situation around Jonglei State remains tense and unpredictable and humanitarian access into many areas remains restricted.
- Importation of telecommunications equipment is continuing to be a sincere concern for the entire humanitarian community as significant delays continue to be experienced in receiving tax exemption letters and customs clearance which is hindering humanitarian response.



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- Finding reliable power solutions in Jonglei emergency locations remains a challenge which hampers ETC's intervention in this area.

## Planned Activities

- The ETC-EMC team will conduct a HISP assessment in Bentiu from 27/11/2013 to 02/12/2013.
- The Cluster defence for the 2104 CHF First Standard Allocation is scheduled to take place during the first week of December.
- An ETC Mission is planned for 02/12/2013 in Jonglei to determine where the data connectivity kit will be based in Pibor.

## Meetings

### Global ETC teleconference

- This meeting will be held on ad hoc basis.

### Local ETC meeting

- The next Local ETC meeting will be held on 05 December 2013 at 2:00 p.m. at OCHA in Juba.

All information related to ETC operations can be found on the ICT Emergency website:  
<http://ictemergency.wfp.org/web/ictopr/countries-south-sudan>

For more information, or to be added or deleted from the mailing list, please contact:  
[southsudan.ETC@wfp.org](mailto:southsudan.ETC@wfp.org)



## Status Matrix

LOCATION	STATE	AGENCY	REPEATER CH.	TEL. LINES	RADIO ROOM	ICT SUPPORT	CONNECTIVITY	STAFF TRAINED
Abyei	Abyei	WFP	14	No	Working hours	From Juba	VSAT	Yes
Aweil	Northern Bahr El Ghazal	WFP	11, 13	No	24/7	Yes	VSAT	Yes
Bentiu (Rubkona)	Unity	WFP	6, 7, 9	No	24/7	Yes	VSAT	Yes
Juba	Central Equatoria	WFP	1,2,6,7,8,9,13,14,15	No	24/7	Yes	VSAT	Yes
Malakal	Upper Nile	WFP	6,7,9	No	24/7	Yes	VSAT	Yes
Maban	Upper Nile	UNHCR	3, 9	No	n/a	From Juba	VSAT	Yes
Pibor	Jonglei	UNMISS	9	No	n/a	Yes	VSAT	Yes
Renk	Upper Nile	IOM	n/a	No	n/a	Yes	VSAT	Yes
Rumbek	Lakes	WFP	10, 11, 13	No	24/7	No	VSAT	Yes
Torit	Eastern Equatoria	WFP	10, 12	No	Working hours		VSAT	Yes
Wau	Western Bahr El Ghazal	WFP	6, 11, 15	No	24/7	Yes	VSAT	Yes
Yambio	Western Equatoria	UNICEF	6, 7, 9	No	24/7		VSAT	Yes
Yida	Unity State	UNHCR	3, 13	No	n/a	From Juba	VSAT	Yes



## Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in COUNTRY.

LOCATION	STATE	AGENCY	NAME	EMAIL	MOBILE PHONE
Aweil	Northern Bahr El Ghazal	WFP	Malek Ring	<a href="mailto:Southsudan.ETC@wfp.org">Southsudan.ETC@wfp.org</a>	+211 922465 440
Bentiu	Unity	WFP	Supported by Malakal Team	<a href="mailto:Southsudan.ETC@wfp.org">Southsudan.ETC@wfp.org</a>	Southsudan.ETC@wfp.org
Bor	Jonglei	WFP	Rida Shaban	<a href="mailto:rida.shaban@wfp.org">rida.shaban@wfp.org</a>	+211 922 465 444
Juba	Central Equatoria	WFP	Deepak Shah	<a href="mailto:Deepak.shah@wfp.org">Deepak.shah@wfp.org</a>	+211 920 001 260
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Malakal	Upper Nile	WFP	Solomon Welle	<a href="mailto:Solomon.welle@wfp.org">Solomon.welle@wfp.org</a>	+211 922 465 478
Renk	Upper Nile	WFP	Supported by Malakal Team	<a href="mailto:Southsudan.ETC@wfp.org">Southsudan.ETC@wfp.org</a>	
Wau	Western Bahr El Ghazal	WFP	Supported by Juba Team	<a href="mailto:Southsudan.ETC@wfp.org">Southsudan.ETC@wfp.org</a>	
Ajoung Thok	Unity	WFP	Supported by Malakal Team	<a href="mailto:Southsudan.ETC@wfp.org">Southsudan.ETC@wfp.org</a>	



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## Acronyms

CHF	Common Humanitarian Fund
EMC	Emerging Markets Communications
ETC	Emergency Telecommunications Cluster
HISP	Humanitarian Internet Support Project
ICT	Information and Communications Technology
IT	Information Technology
RoSS	Republic of South Sudan
WFP	World Food Programme