

Philippines – Typhoon Haiyan

ETC Situation Report #16

Reporting period 27/11/13

Author: Caroline Teyssier, WFP

Highlights

- In Guiuan, the ETC team identified the site for the installation of the emergency.lu and Ericsson Response equipment and continue to provide shared ICT services to the humanitarian community.
- In Tacloban, a wireless link from City Hall is now providing connectivity at the airport.

Achievements

BORONGAN

- Shared Internet connectivity for the humanitarian community is provided in two locations in Borongan. NetHope and its partner BT have provided voice telephony and data connectivity services at the Provincial Government Building and TSF is providing internet access to NGOs at the Plan International office.

GUIUAN

- The IHP base camp will be moved to a new location in the coming week. The ETC team identified a site at the new camp where the ETC Response Solution, comprising technologies from emergency.lu and Ericsson Response, can be installed to continue provision of ICT services to the humanitarian community.

TACLOBAN

- Over 1000 humanitarian staff have benefitted from the internet access and voice telephony services provided by the ETC in Tacloban.
- Internet connectivity has now being extended to Tacloban airport from City Hall , replacing the BGAN which was used until now.

Challenges and Gaps

- Customs controls have been strengthened causing serious two-day to three-week delay on ICT equipment deliveries.



-
- The recent VHF repeater installed in Tacloban is currently not working due to a technical fault. A technician arriving on 27/11 will repair it.

Planned Activities

BORONGAN

- A VHF repeater is planned to be installed in a location identified between Borongan and Guiuan to provide radio communication coverage for both municipalities.

GUIUAN

- The ETC team will start setting up the emergency.lu Regular kit at the future IHP base camp and configure the wireless equipment.
- Additional wireless equipment and generators will be shipped out of Cebu to support the internet connectivity installation.

TACLOBAN

- An Ericsson Response team will be producing a video on the Ericsson Response volunteer programme contributing to the ETC operation in the Philippines along with partners. The Ericsson Response Communication Officer will be visiting Tacloban in the coming days accompanied by the ETC Communication and Reporting Officer.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 28/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

Local ETC coordination meeting

Manila

- The next Local ETC coordination meeting will be held on 03/12/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Cebu

- The next Local ETC coordination meeting will be held on 02/12/13 at 10:00 in Cebu at the Waterfront airport hotel. Meeting details available on the ICT Emergency Website.



Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:
<http://ictemergency.wfp.org>

For more information, or to be added or deleted from the mailing list, please contact:
Philippines.ETC@wfp.org



ETC Services in Philippines:

| CITY | | LOCATION | ETC PARTNERS | SERVICES |
|----------|--------------------------------|---------------------------------------|--|--|
| Manila | ETC Coordination Centre | WFP Philippines Office | WFP, World Vision International, Ericsson Response | <ul style="list-style-type: none"> Operational coordination of ETC services deployment Engagement with partners (government, UN, NGO, private sector) Coordination with other clusters on behalf of ETC partners Guidance on importation and licensing of equipment Coordination of regular Global ETC teleconferences and Local ETC working group meetings Ongoing information management |
| Tacloban | Humanitarian Operations Centre | Tacloban City Hall | WFP, Ericsson Response, emergency.lu | <ul style="list-style-type: none"> VHF radio communications Internet connectivity Voice over IP telephony services Basic ICT helpdesk |
| | | Tacloban Stadium (OSOCC and IHP camp) | | <ul style="list-style-type: none"> VHF radio communications Internet connectivity Voice over IP telephony services Basic ICT helpdesk |
| | | Tacloban airport | | <ul style="list-style-type: none"> VHF radio communications Internet connectivity Voice services through Sat Phone Basic ICT helpdesk |
| Cebu | Logistics Hub | Cebu Airport | WFP | <ul style="list-style-type: none"> Internet connectivity and printing services VHF simplex radio communications at the logistic hub Basic ICT helpdesk ETC equipment secured storage Local ETC working group meetings |
| | | Waterfront Airport Hotel | WFP | <ul style="list-style-type: none"> Internet connectivity services VHF simple radio communications |



| | | | | |
|----------|--------------------------------|----------------------------------|--|---|
| Roxas | Humanitarian Operations Centre | Capiz Government Business Centre | NetHope (and partner BT), Ericsson Response, Save The Children, WFP | <ul style="list-style-type: none"> • Internet connectivity • Voice over IP telephony services • Printing services |
| | Estancia | Estancia Municipal Hall | NetHope (and partner BT), Save The Children, WFP | <ul style="list-style-type: none"> • Internet connectivity • Voice over IP telephony services • Basic ICT helpdesk |
| Guiuan | IOM | IHP camp | Ericsson Response, emergency.lu, WFP, IOM | <ul style="list-style-type: none"> • Internet connectivity • Voice over IP telephony services • Basic ICT helpdesk |
| Borongan | Humanitarian Operations Centre | Provincial Government Building | NetHope (and partner BT), Plan International, WFP | <ul style="list-style-type: none"> • Internet connectivity • Voice over IP telephony services • Basic ICT helpdesk |
| | | Plan International office | TSF | <ul style="list-style-type: none"> • Internet connectivity |
| Maya | <i>Planned</i> | <i>Japanese Red Cross Office</i> | <i>NetHope (and partner BT), Japanese Red Cross, Relief International, WFP</i> | <ul style="list-style-type: none"> • <i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i> |

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

Key ETC contacts:

| CITY | NAME | TITLE | Contacts |
|--------|-----------------------------|-------------------------------------|--|
| Manila | Karen Barsamian, WFP | ETC Coordinator | karen.barsamian@wfp.org + 63 915 216 4938 |
| | Eric Kiruhura, World Vision | ETC NGO Coordinator | eric.kiruhura@wfp.org + 63 915 216 4937 |
| | Mariko Hall, WFP | Cluster Communications & PI Officer | mariko.hall@wfp.org +63 915 848 1574 |
| | Caroline Teyssier, WFP | IM Officer | caroline.teyssier@wfp.org +39 34 5501 8178 |



| | | | |
|----------|---------------------------------|-------------|--|
| Tacloban | Brent Carbno, Ericsson Response | Team Leader | brent.carbno@ericsson.com +63 915 939 2348 |
| Cebu | Ivan Thomas, WFP | Team Leader | ivan.thomas@wfp.org + 63 915 993 2040 |
| Guiuan | Rob Burveld, WFP | Team Leader | rob.buurveld@wfp.org + 63 927 6613885 |
| Borongan | Gisli Olafsson, NetHope | Team Leader | gisli.olafsson@nethope.org +63 915 264 5229 |

Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

| CITY | No. STAFF | SKILLS AVAILABLE | CONTRIBUTING PARTNERS |
|----------|-----------|---|---|
| Manila | 5 | <ul style="list-style-type: none"> • Coordination • Information management | <ul style="list-style-type: none"> • World Food Programme (WFP) (FITTEST) • World Vision International • Ericsson Response |
| Tacloban | 5 | <ul style="list-style-type: none"> • Data networking • Telecoms • Electrical | <ul style="list-style-type: none"> • emergency.lu • Ericsson Response • World Food Programme (WFP) (FITTEST) |
| Cebu | 2 | <ul style="list-style-type: none"> • Data networking • Telecoms • Electrical | <ul style="list-style-type: none"> • World Food Programme (WFP) (FITTEST) |
| Roxas | 0 | <ul style="list-style-type: none"> • Help desk | <ul style="list-style-type: none"> • NetHope partner BT • Ericsson Response • World Food Programme (WFP) (FITTEST) • Save the Children • Government of the Philippines |
| Guiuan | 5 | <ul style="list-style-type: none"> • Data networking • Telecoms | <ul style="list-style-type: none"> • emergency.lu, Ericsson Response, IOM |



| | | | |
|----------|---|---|--|
| Borongan | 0 | <ul style="list-style-type: none">• Help desk | <ul style="list-style-type: none">• Plan International |
|----------|---|---|--|