

Philippines – Typhoon Haiyan

ETC Situation Report #14

Reporting period 25/11/13

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Highlights

- NetHope and partner BT (British Telecom) deployed to Borongan to set up data connectivity services at the Provincial Government Building.
- An ETC team composed of emergency.lu, Ericsson Response and WFP staff installed the Regular emergency.lu kit in Guiuan to expand Internet access.

Achievements

BORONGAN

- NetHope and partner BT arrived in Borongan and identified the Provincial Government Building as the location to set up the equipment to provide voice telephony and data connectivity services to the humanitarian community.

GUIUAN

- The emergency.lu Regular kit is now installed on the roof of the IOM building in order to better cover the IHP base camp.
- At the local coordination meeting, the team presented ETC operation in Philippines and services that will be provided to all humanitarian organizations in Guiuan.

TACLOBAN

- The ETC team has started to install an additional VHF repeater to increase the coverage area.
- 900 users are registered on to the ETC Network, benefiting from data connectivity and voice telephony services in Tacloban.

Challenges and Gaps

- Additional equipment is required to extend connectivity to further sites in Tacloban and Guiuan.



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- In Tacloban, the Philippines Long Distance Telephone Company (PLDT) providing an Internet Fibre link is not providing required bandwidth capacity yet.

Planned Activities

BORONGAN

- The team plans to install the VSAT equipment at Provincial Government Building and identify ICT staff to support the installation once completed.
- On its way back from Borongan to Guiuan, NetHope and their partner BT will assess any potential sites for VHF repeater installation.

GUIUAN

- The ETC team will extend internet connectivity at the IHP base camp using the Ericsson Response WIDER, a secure authentication and traffic management solution.
- If time permits, the team is planning to assess requirements at the stadium, the new location for the IHP camp.

TACLOBAN

- The team plans to complete VHF repeater installation by 26/11/13. This will extend VHF network coverage in Tacloban.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 28/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

Local ETC coordination meeting

Manila

- The next Local ETC coordination meeting will be held on 03/12/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Cebu

- The next Local ETC coordination meeting will be held on 02/12/13 at 10:00 in Cebu at the Waterfront airport hotel. Meeting details available on the ICT Emergency Website.



Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:
<http://ictemergency.wfp.org>

For more information, or to be added or deleted from the mailing list, please contact:
Philippines.ETC@wfp.org



ETC Services in Philippines:

CITY		LOCATION	ETC PARTNERS	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	WFP, World Vision International, Ericsson Response	<ul style="list-style-type: none"> Operational coordination of ETC services deployment Engagement with partners (government, UN, NGO, private sector) Coordination with other clusters on behalf of ETC partners Guidance on importation and licensing of equipment Coordination of regular Global ETC teleconferences and Local ETC working group meetings Ongoing information management
Tacloban	Humanitarian Operations Centre	<ul style="list-style-type: none"> Tacloban City Hall 	WFP, Ericsson Response, emergency.lu	<ul style="list-style-type: none"> VHF radio communications Internet connectivity Voice over IP telephony services Basic ICT helpdesk
		<ul style="list-style-type: none"> Tacloban Stadium (OSOCC and IHP camp) 		<ul style="list-style-type: none"> VHF radio communications Internet connectivity Voice over IP telephony services Basic ICT helpdesk
		<ul style="list-style-type: none"> Tacloban airport 		<ul style="list-style-type: none"> VHF radio communications Internet connectivity Voice services through Sat Phone Basic ICT helpdesk
Cebu	Logistics Hub	Cebu Airport	WFP	<ul style="list-style-type: none"> Internet connectivity and printing services VHF simplex radio communications covering the logistic hub ETC equipment secured storage Local ETC working group meetings
		Waterfront Airport Hotel	WFP	<ul style="list-style-type: none"> Internet connectivity services VHF simple radio communications



Roxas	Humanitarian Operations Centre	Capiz Government Business Centre	NetHope (and partner BT), Ericsson Response, Save The Children, WFP	<ul style="list-style-type: none"> • Internet connectivity • Voice over IP telephony services • Printing services
	Estancia	Estancia Municipal Hall	NetHope (and partner BT), Save The Children, WFP	<ul style="list-style-type: none"> • Internet connectivity • Voice over IP telephony services
Guiuan	IOM	IHP camp	Ericsson Response, emergency.lu, WFP, IOM	<ul style="list-style-type: none"> • Internet connectivity • Voice over IP telephony services
Borongan	Humanitarian Operations Centre	Provincial Government Building	NetHope (and partner BT), Plan International, WFP	<ul style="list-style-type: none"> • Internet connectivity • Voice over IP telephony services
Maya	<i>Planned</i>	<i>Japanese Red Cross Office</i>	<i>NetHope (and partner BT), Japanese Red Cross, Relief International, WFP</i>	<ul style="list-style-type: none"> • <i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i>

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

Key ETC contacts:

CITY	NAME	TITLE	Contacts
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Tacloban	Brent Carbno, Ericsson Response	Team Leader	brent.carbno@ericsson.com +63 915 939 2348
Cebu	Ivan Thomas, WFP	Team Leader	ivan.thomas@wfp.org + 63 915 993 2040
Guiuan	Rob Burveld, WFP	Team Leader	rob.buurveld@wfp.org + 63 927 6613885



Borongan	Gisli Olafsson, NetHope	Team Leader	gisli.olafsson@nethope.org +63 915 264 5229
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Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

CITY	No. STAFF	SKILLS AVAILABLE	CONTRIBUTING PARTNERS
Manila	5	<ul style="list-style-type: none">• Coordination• Information management	<ul style="list-style-type: none">• World Food Programme (WFP) (FITTEST)• World Vision International• Ericsson Response
Tacloban	5	<ul style="list-style-type: none">• Data networking• Telecoms• Electrical	<ul style="list-style-type: none">• emergency.lu• Ericsson Response• World Food Programme (WFP) (FITTEST)
Cebu	2	<ul style="list-style-type: none">• Data networking• Telecoms• Electrical	<ul style="list-style-type: none">• World Food Programme (WFP) (FITTEST)
Roxas	0	<ul style="list-style-type: none">• Help desk	<ul style="list-style-type: none">• NetHope partner BT• Ericsson Response• World Food Programme (WFP) (FITTEST)• Save the Children• Government of Philippines
Guiuan	4	<ul style="list-style-type: none">• Data networking• Telecoms	<ul style="list-style-type: none">• Emergency.lu, Ericsson Response IOM
Borongan	1 +BT team	<ul style="list-style-type: none">• Data networking	<ul style="list-style-type: none">• Plan International