

## Philippines – Typhoon Haiyan

### ETC Situation Report #13

Reporting period 24/11/13

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#### Highlights

- In Tacloban, the joint assessment with ETC and local government representatives to determine deployment of an additional VHF repeater was conducted.
- Two ETC staff have been deployed to Tacloban: one ETC staff from Ericsson Response to replace the current ETC team leader and an electrician from ETC partner Irish Aid.
- 830kgs of telecommunications and networking equipment was shipped to Borongan to provide ICT services to humanitarian organisations through partnership with NetHope and British Telecom (BT).

#### Achievements

##### TACLOBAN

- The joint assessment with ETC and local government representatives to determine deployment of an additional VHF repeater was conducted.
- ETC staff from Ericsson Response arrived in Tacloban to replace the current ETC team leader.
- An electrician from ETC partner Irish Aid arrived in Tacloban to provide much needed expertise for the electrical installations and generators.

##### CEBU

- The ETC internet café is fully operational at the new prefabs in Cebu airport.

##### BORONGAN

- 830kgs of telecommunications and networking equipment was shipped to Borongan to provide ICT services to humanitarian organisations through partnership with NetHope and BT.

#### Challenges and Gaps

- The ETC Response Solution in Tacloban experienced some disruption in the evening.



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- ETC infrastructure and services are still heavily reliant on generators especially in Tacloban City, yet have limited electrical skills on the ground. Electrician from Irish Aid deployed to offer expertise.
  - Limited air transportation capacity and flight cancellations from and to Cebu are delaying deployment of ETC staff and equipment. The ETC teams in transit in Cebu have not been able yet to reach Guiuan and Borongan as planned.

## Planned Activities

### TACLOBAN

- The ETC electrician is looking at reconfiguring the generators to 60hz and provide installation with more reliable power solutions.
- The team is looking at replacing the emergency.lu Rapid Deployment Kit with a longer-term solution using the local PDLT internet service now being restored. The internet connectivity is planned to be distributed using the Ericsson Response WIDER system.
- The emergency.lu Regular and Rapid Deployment Kits are planned to be re-deployed in another common operational area yet to be defined.

### GUIUAN

- An ETC team will be deployed to set up and extend internet connectivity at the IHP base camp using the Ericsson Response WIDER, a secure authentication and traffic management solution, and the emergency.lu Regular Deployment terminal.

### BORONGAN

- ETC in partnership NetHope (and their partner BT), will be deploying data connectivity services for the humanitarian community in Borongan.

## Meetings

### Global ETC teleconference

- The next Global ETC teleconference will be held on 25/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

### Local ETC coordination meeting

#### Manila

- The next Local ETC coordination meeting will be held on Tues 26/11/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.



## Cebu

- The next Local ETC coordination meeting will be held on 25/11/13 at 10:00 in Cebu at the Waterfront airport hotel. Meeting details available on the ICT Emergency Website.

## Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:  
<http://ictemergency.wfp.org>

For more information, or to be added or deleted from the mailing list, please contact:  
[Philippines.ETC@wfp.org](mailto:Philippines.ETC@wfp.org)



## ETC Services in Philippines:

| CITY     |                                | LOCATION  | ETC PARTNERS                                       | SERVICES   |
|----------|--------------------------------|---|--|--|
| Manila   | ETC Coordination Centre        | WFP Philippines Office  | WFP, World Vision International, Ericsson Response | <ul style="list-style-type: none"> <li>Operational coordination of ETC services deployment</li> <li>Engagement with partners (government, UN, NGO, private sector)</li> <li>Coordination with other clusters on behalf of ETC partners</li> <li>Guidance on importation and licensing of equipment</li> <li>Coordination of regular Global ETC teleconferences and Local ETC working group meetings</li> <li>Ongoing information management</li> </ul> |
| Tacloban | Humanitarian Operations Centre | <ul style="list-style-type: none"> <li>Tacloban City Hall</li> </ul>                    | WFP, Ericsson Response, emergency.lu               | <ul style="list-style-type: none"> <li>VHF radio communications</li> <li>Internet connectivity</li> <li>Voice over IP telephony services</li> <li>Basic ICT helpdesk</li> </ul>  |
|          |                                | <ul style="list-style-type: none"> <li>Tacloban Stadium (OSOCC and IHP camp)</li> </ul> |  | <ul style="list-style-type: none"> <li>VHF radio communications</li> <li>Internet connectivity</li> <li>Voice over IP telephony services</li> <li>Basic ICT helpdesk</li> </ul>  |
|          |                                | <ul style="list-style-type: none"> <li>Tacloban airport</li> </ul>                      |  | <ul style="list-style-type: none"> <li>VHF radio communications</li> <li>Internet connectivity</li> <li>Voice services through Sat Phone</li> <li>Basic ICT helpdesk</li> </ul>  |
| Cebu     | Logistics Hub                  | Cebu Airport  | WFP  | <ul style="list-style-type: none"> <li>Internet connectivity and printing services</li> <li>VHF simplex radio communications covering the logistic hub</li> <li>ETC equipment secured storage</li> <li>Local ETC working group meetings</li> </ul>   |
|          |                                | Waterfront Airport Hotel  | WFP  | <ul style="list-style-type: none"> <li>Internet connectivity services</li> <li>VHF simple radio communications</li> </ul>  |



|          |                                |   |   |   |
|----------|--------------------------------|---|---|---|
| Roxas    | Humanitarian Operations Centre | Capiz Government Business Centre                                | NetHope (and partner British Telecom), Ericsson Response, Save The Children, WFP            | <ul style="list-style-type: none"> <li>• Internet connectivity</li> <li>• Voice over IP telephony services</li> <li>• Printing services</li> </ul>                                      |
|          | Estancia                       | Estancia Municipal Hall   | NetHope (and partner British Telecom), Save The Children, WFP                               | <ul style="list-style-type: none"> <li>• Internet connectivity</li> <li>• Voice over IP telephony services</li> </ul>   |
| Guiuan   |                                | IHP camp  | Ericsson Response, emergency.lu, WFP  | <ul style="list-style-type: none"> <li>• Internet connectivity</li> <li>• Voice over IP telephony services</li> </ul>   |
| Borongan | <i>Planned</i>                 | <i>actual site to be determined based on humanitarians need</i> | <i>NetHope (and partner British Telecom), Plan International, WFP</i>                       | <ul style="list-style-type: none"> <li>• <i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i></li> </ul> |
| Maya     | <i>Planned</i>                 | <i>Japanese Red Cross Office</i>                                | <i>NetHope (and partner British Telecom), Japanese Red Cross, Relief International, WFP</i> | <ul style="list-style-type: none"> <li>• <i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i></li> </ul> |

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

### Key ETC contacts:

| CITY     | NAME                            | TITLE                               | Contacts   |
|----------|---------------------------------|-------------------------------------|--|
| Manila   | Karen Barsamian, WFP            | ETC Coordinator                     | <a href="mailto:karen.barsamian@wfp.org">karen.barsamian@wfp.org</a><br>+ 63 915 216 4938    |
|          | Eric Kiruhura, World Vision     | ETC NGO Coordinator                 | <a href="mailto:eric.kiruhura@wfp.org">eric.kiruhura@wfp.org</a><br>+ 63 915 216 4937        |
|          | Mariko Hall, WFP                | Cluster Communications & PI Officer | <a href="mailto:mariko.hall@wfp.org">mariko.hall@wfp.org</a><br>+63 915 848 1574             |
|          | Caroline Teyssier, WFP          | IM Officer                          | <a href="mailto:caroline.teyssier@wfp.org">caroline.teyssier@wfp.org</a><br>+39 34 5501 8178 |
| Tacloban | Brent Carbno, Ericsson Response | Team Leader                         | <a href="mailto:brent.carbno@ericsson.com">brent.carbno@ericsson.com</a><br>+63 915 939 2348 |



|          |                         |             |  |
|----------|-------------------------|-------------|--|
| Cebu     | Ivan Thomas, WFP        | Team Leader | <a href="mailto:ivan.thomas@wfp.org">ivan.thomas@wfp.org</a><br>+ 63 915 993 2040              |
| Guiuan   | Rob Burveld, WFP        | Team Leader | <a href="mailto:rob.buurveld@wfp.org">rob.buurveld@wfp.org</a><br>+ 63 927 6613885             |
| Borongan | Gisli Olafsson, NetHope | Team Leader | <a href="mailto:gisli.olafsson@nethope.org">gisli.olafsson@nethope.org</a><br>+63 915 264 5229 |

### Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

| CITY     | No. STAFF | SKILLS AVAILABLE  | CONTRIBUTING PARTNERS  |
|----------|-----------|---|--|
| Manila   | 5         | <ul style="list-style-type: none"> <li>• Coordination</li> <li>• Information management</li> </ul>            | <ul style="list-style-type: none"> <li>• World Food Programme (WFP) (FITTEST)</li> <li>• World Vision International</li> <li>• Ericsson Response</li> </ul>  |
| Tacloban | 6         | <ul style="list-style-type: none"> <li>• Data networking</li> <li>• Telecoms</li> <li>• Electrical</li> </ul> | <ul style="list-style-type: none"> <li>• emergency.lu</li> <li>• Ericsson Response</li> <li>• World Food Programme (WFP) (FITTEST)</li> </ul>  |
| Cebu     | 5         | <ul style="list-style-type: none"> <li>• Data networking</li> <li>• Telecoms</li> <li>• Electrical</li> </ul> | <ul style="list-style-type: none"> <li>• World Food Programme (WFP) (FITTEST)</li> </ul>   |
| Roxas    | 0         | <ul style="list-style-type: none"> <li>• Help desk</li> </ul>   | <ul style="list-style-type: none"> <li>• NetHope partner British Telecom</li> <li>• Ericsson Response</li> <li>• World Food Programme (WFP) (FITTEST)</li> <li>• Save the Children</li> <li>• Government of Philippines</li> </ul> |
| Guiuan   | 1         | <ul style="list-style-type: none"> <li>• Data networking</li> <li>• Telecoms</li> </ul>                       | <ul style="list-style-type: none"> <li>• Emergency.lu</li> </ul>   |
| Borongan | 0         | <ul style="list-style-type: none"> <li>•</li> </ul>   | <ul style="list-style-type: none"> <li>• Plan International</li> </ul>   |