Philippines – Typhoon Haiyan
ETC Situation Report #12
Reporting period 23/11/13

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Highlights

- An ETC internet café is being set up at new office in prefabricated buildings in Cebu airport.

- Due to heavy rain in Tacloban, the ETC and local government representatives cancelled the joint assessment mission to extend radio coverage which was scheduled for 23/11/13.

- Limited air transportation capacity and flight cancellations from and to Cebu are delaying deployment of ETC staff and equipment.

Achievements

TACLOBAN

- Use of ETC internet services supported by the ETC Response Solution, comprising emergency.lu and Ericsson Response technologies, continue to increase. 742 staff have registered to use the system which covers: City Hall, NGO building, Save the Children office, airport and stadium (OSOCC and IHP camp).

- A wireless link was established from the WFP building to the Philippines Long Distance Telephone Company (PLDT) hub allowing 100MB internet access to the building. This aims at providing longer term internet services to the humanitarian community.

CEBU

- An ETC internet café has been set up at the new prefabs in Cebu airport. Generators and internet access points are now installed.

ROXAS

- The number of humanitarians registered onto the ETC network at the Capiz government business centre in Roxas City is now close to 90 users. The internet solution is supported by Ericsson Response and NetHope through their partner BT (British Telecom).

Challenges and Gaps

- ETC infrastructure and services are still heavily reliant on generators especially in Tacloban City.

- In Tacloban, the joint assessment with ETC and local government representatives to determine deployment of an additional VHF repeater had to be postponed due to heavy rain.

- Limited air transportation capacity and flight cancellations from and to Cebu are delaying deployment of ETC staff and equipment.

Planned Activities

TACLOBAN

- The team is looking at replacing the emergency.lu Rapid Deployment Kit with a longer-term solution using the local PDLT internet service now being restored. The internet connectivity is planned to be distributed using the Ericsson Response WIDER system.

- The emergency.lu Regular and Rapid Deployment Kits are planned to be re-deployed in another common operational area yet to be defined.

CEBU

- Full establishment of the ETC network at the Cebu airport Internet Café is planned to be completed on 24/11/2013.

GUIUAN

- An ETC team will be deployed to set up and extend internet connectivity at the IHP base camp using the Ericsson Response WIDER, a central globalized management solution, and the emergency.lu Regular Deployment terminal.

BORONGAN

- ETC partner NetHope (and their partner BT) will be deploying data connectivity services for the humanitarian community in Borongan on 24/11/13.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 25/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

Local ETC coordination meeting

Manila

- The next Local ETC coordination meeting will be held on 26/11/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Cebu

- The next Local ETC coordination meeting will be held on 25/11/13 at 10:00 in Cebu at the Waterfront airport hotel. Meeting details available on the ICT Emergency Website.

Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:
http://ictemergency.wfp.org

For more information, or to be added or deleted from the mailing list, please contact:
Philppines.ETC@wfp.org

Services available:

CITY		LOCATION	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	• Engagement with partners (government, UN, NGO, private sector) • Coordination with other clusters on behalf of ETC partners • Guidance on importation and licensing of equipment • Coordination of regular Global ETC teleconferences and Local ETC working group meetings • Ongoing information management
Tacloban	Humanitarian Operations Centre	• Tacloban City Hall	• VHF radio communications • Internet connectivity • Voice over IP telephony services • Basic ICT helpdesk
		• Tacloban Stadium (OSOCC and IHP camp)	• VHF radio communications • Internet connectivity • Voice over IP telephony services • Basic ICT helpdesk
		• Tacloban airport	• VHF radio communications • Internet connectivity • Voice services through Sat Phone • Basic ICT helpdesk
Cebu	Logistics Hub	Cebu Airport	• Internet connectivity and printing services • VHF simplex radio communications covering the logistic hub • ETC equipment secured storage • Local ETC working group meetings
		Waterfront Airport Hotel	• Internet connectivity services • VHF simple radio communications
Roxas	Humanitarian Operations Centre	Capiz Government Business Centre	• Internet connectivity • Voice over IP telephony services • Printing services
	Estancia	Estancia Municipal Hall	• Internet connectivity

			• Voice over IP telephony services
Guiuan		IHP camp	• Internet connectivity • Voice over IP telephony services
Ormoc	Humanitarian Operations Centre	TBD	• *Planned services include security communications and electrical support services*
Borongan	*Planned*		• *Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services*

For more information, visit the ETC Philippines FAQS: http://ictemergency.wfp.org/web/ictepr/emergencies2013/philippines/etc-faqs

Key ETC contacts:

CITY	NAME	TITLE	Contacts
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	Caroline Teyssier	IM Officer	caroline.teysier@wfp.org +39 34 5501 8178
Tacloban	Neil Murphy-Dewar	Team Leader	neil.murphy-dewar@wfp.org + 63 927 661 3884
Cebu	Ivan Thomas	Team Leader	ivan.thomas@wfp.org + 63 915 993 2040

Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

CITY	No. STAFF	SKILLS AVAILABLE	CONTRIBUTING PARTNERS
Manila	4	• Coordination • Information management	• World Food Programme (WFP) (FITTEST) • World Vision International • Ericsson Response
Tacloban	4	• Data networking • Telecoms • Electrical	• emergency.lu • Ericsson Response • World Food Programme (WFP) (FITTEST)
Cebu	6	• Data networking • Telecoms • Electrical	• World Food Programme (WFP) (FITTEST)
Roxas	0	• Help desk	• NetHope partner British Telecom • Ericsson Response • World Food Programme (WFP) (FITTEST)