

Philippines – Typhoon Haiyan

ETC Situation Report #9

Reporting period 20/11/13

Author: Caroline Teyssier, WFP

Highlights

- The ETC and NGOs partners are planning for additional sites to be provided with common ICT services including Basey, Borongan, Iloilo, Estancia and north of Cebu.
- ETC staff and partners are deploying data connectivity services in Roxas City and Guiuan.
- The ETC team engaged with government representative to explore collaboration and telecommunications licencing.

Achievements

MANILA

- The ETC is working with NGOs in planning for service provision in identified NGOs hubs: Tacloban, Basey, Roxas City, Ormoc, Guiuan, Borongan, Iloilo, Estancia, North Cebu and Cebu Airport.
- The ETC team met with government representative from the “Department of Science and Technology” to discuss collaboration between the ETC and the government in service provision and telecommunications licensing for humanitarian community use.

TACLOBAN

- VHF repeater has been installed at the WFP office providing security communications coverage in Tacloban City.
- Data connectivity services are provided at the City hall, the NGO building and the stadium (OSOCC and IHP camp). Data connectivity is supported by the ETC response solution comprised of the emergency.lu VSAT and the Ericsson Response WIDER technology.

CEBU

- 100 MBps Internet Service Provider connection secured and installed at the Logistics hub to provide services to the humanitarian organizations at Cebu airport.



-
- Internet is available at the Waterfront hotel and shared mainly with UNICEF, UNHCR and a number of NGOs are also utilizing the service.
 - Simplex VHF communication services are provided at the airport hub. 10 radios have been programmed and provided to the Logistics team for communication.

ORMOC

- Assessment determined that fibre link is available in Ormoc, and organizations are likely to utilize the service.

ROXAS

- A site assessment for installation of VSAT and Internet distribution system was conducted at the humanitarian operation centre at the Capiz government business centre.

Challenges and Gaps

- Lack of power remains a challenge for ETC operations especially in Tacloban.
- Customs clearance is being slowed down due to the amount of equipment arriving at Cebu airport.

Planned Activities

ROXAS

- The ETC in strong partnership with Ericsson Response and NetHope (through their partner British Telecom) will set up a VSAT terminal and provide data connectivity services to the humanitarian organizations operating out of the Capiz government business centre in Roxas City. Internet services are expected to be available by the end of day 21/11/13.
- An assessment mission is planned for Estancia to determine installation of VSAT equipment to provide Internet services to the NGOs and other organizations operating there. Further assessments are planned for Concepcion and Iloilo in the coming days.

BORONGAN

- The ETC along with NetHope (and their partner British Telecom) are planning to deploy data connectivity services.

GUIUAN

- emergency.lu staff will be installing an VSAT terminal at the IHP base camp. Additional ETC data and voice services are planned.

TACLOBAN

- Two 110 KVA generators and electricians will be deployed in the coming days.
- More reliable Internet services are planned to be established at Tacloban airport.



CEBU

- ETC is planning to set up Wi-Fi connectivity at Logistics hub and looking at feasibility of setting up an Internet Café.
- An ICT assessment will be carried out in the northern part of Cebu Island to determine requirements of the humanitarian community.
- The ETC is looking at installing VHF repeater in Cebu airport to extend radio communications coverage. Discussions on going with Government and Military on licensing.
- Additional IT equipment and generators are waiting customs clearance.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 21/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

Local ETC coordination meeting

- The next Local ETC coordination meeting will be held on 22/11/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:

<http://ictemergency.wfp.org>

For more information, or to be added or deleted from the mailing list, please contact:

Philippines.ETC@wfp.org



Services available:

CITY		LOCATION	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	<ul style="list-style-type: none"> • Engagement with partners (government, UN, NGO, private sector) • Coordination with other clusters on behalf of ETC partners • Guidance on importation and licensing of equipment • Coordination of regular Global ETC teleconferences and Local ETC Working Group meetings • Ongoing information management
Tacloban	Humanitarian Operations Centre	• Tacloban City Hall	<ul style="list-style-type: none"> • VHF radio communications • Internet connectivity • Limited Voice over IP telephony services • Basic ICT helpdesk
		• Tacloban Stadium (OSOCC and IHP camp)	<ul style="list-style-type: none"> • VHF radio communications • Internet connectivity • Limited Voice over IP telephony services • Basic ICT helpdesk
		• Tacloban airport	<ul style="list-style-type: none"> • VHF radio communications • Basic Internet services through BGAN • Voice services through Sat Phone
Cebu	Logistics Hub	Cebu Airport, Waterfront Hotel	<ul style="list-style-type: none"> • Internet connectivity and printing services • Radio communications covering the logistic hub
Ormoc	Humanitarian Operations Centre	IHP camp	<ul style="list-style-type: none"> • Voice telephony and Data connectivity services
Roxas	Humanitarian Operations Centre	Capiz Government Business Centre	<ul style="list-style-type: none"> • Basic Internet services through BGAN • Basic Voice services through Sat phone • <i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i>
	Estancia	To be determined	<ul style="list-style-type: none"> • <i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i>



Borongan	Planned	IHP camp	<ul style="list-style-type: none"> Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services
----------	---------	----------	--

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

Key ETC contacts:

CITY	NAME	TITLE	Contacts
Manila	Karen Barsamian	ETC Coordinator	karen.barsamian@wfp.org + 63 915 216 4938
	Eric Kiruhura	ETC NGO Coordinator	eric.kiruhura@wfp.org + 63 915 216 4937
	Mariko Hall	Cluster Communications & PI Officer	mariko.hall@wfp.org +63 915 848 1574
	Caroline Teyssier	IM Officer	caroline.teyssier@wfp.org +39 34 5501 8178
Tacloban	Neil Murphy-Dewar	Team Leader	neil.murphy-dewar@wfp.org + 63 927 661 3884
Cebu	Ivan Thomas	Team Leader	ivan.thomas@wfp.org + 63 915 993 2040
Roxas	Rob Burrveld	Team Leader	Rob.buurveld@wfp.org + 63 927 6613885

Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

CITY	No. STAFF	SKILLS AVAILABLE	CONTRIBUTING PARTNERS
Manila	4	<ul style="list-style-type: none"> Coordination Information management 	<ul style="list-style-type: none"> World Food Programme (WFP) (FITTEST) World Vision International



Tacloban	3	<ul style="list-style-type: none">• Data networking• Telecoms• Electrical	<ul style="list-style-type: none">• emergency.lu• Ericsson Response• World Food Programme (WFP) (FITTEST)
Cebu	2	<ul style="list-style-type: none">• Data networking• Telecoms	<ul style="list-style-type: none">• World Food Programme (WFP) (FITTEST)
Roxas	3	<ul style="list-style-type: none">• Data networking• Telecoms• Information management	<ul style="list-style-type: none">• NetHope and British Telecom partner• Ericsson Response• World Food Programme (WFP) (FITTEST)