

Philippines – Typhoon Haiyan

ETC Situation Report #8

Reporting period 19/11/13

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Highlights

- An emergency.lu Rapid Deployment Kit was installed at the humanitarian base camp managed by IHP in Ormoc.
- VHF radio network has been extended in Tacloban.
- ETC staff and partners are on their way to support deployment of common ICT services in Roxas and Guiuan.

Achievements

MANILA

- A planning session was held with NetHope, Save the Children and Plan International, focusing on consolidating NGO-specific requirements and developing preliminary plan for provision of services by the ETC in partnership with NetHope and NGOs. Additional operational areas identified with NGO presence include Iloilo, Estencia, Basey and northern Cebu.

CEBU

- 12 tons of ICT equipment was received in Cebu for distribution to other operational hubs. Six generators have already been dispatched to strengthen the setup in Tacloban.
- Storage has been made available at the airport to secure equipment of the ETC and its partners.

ORMOC

- The emergency.lu Rapid Deployment Kit was installed at the humanitarian base camp managed by IHP to provide voice telephony and data connectivity services.

TACLOBAN

- VHF radio repeater was installed to extend radio communications coverage in Tacloban city.



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- Over 300 users have accessed data connectivity services provided by the ETC. The ETC Response Solution, comprised of technologies from emergency.lu and Ericsson Response, is now providing services to the humanitarian community at OSOCC, IHP camp and NGO building in Tacloban stadium, as well as Tacloban City Hall.

Challenges and Gaps

- Lack of power remains a challenge for ETC operations with the distribution network being severely damaged in some areas, such as Tacloban.

Planned Activities

CEBU

- An ICT assessment will be carried out in the northern part of Cebu Island to determine requirements of the humanitarian community.
- ETC is looking at establishing long-term Internet connectivity at the Logistics hub in the airport.

GUIUAN

- A team has been deployed to Guiuan to install the emergency.lu Rapid Deployment Kit at the IHP base camp.

ROXAS

- A team has been deployed to support the installation of shared data connectivity services at the humanitarian operations centre in Capiz Government Business Centre. VSAT equipment is being provided by NetHope partner British Telecom.
- Ericsson Response will install the WIDER system to distribute VSAT connectivity provided by British Telecom.

TACLOBAN

- Two electricians will be deployed in the coming days to assist with connecting and maintain power supply at ETC sites.
- The ETC plans to extend data connectivity coverage to Tacloban airport.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 21/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.



Local ETC coordination meeting

- The next Local ETC coordination meeting will be held on 22/11/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:
<http://ictemergency.wfp.org>

For more information, or to be added or deleted from the mailing list, please contact:
Philippines.ETC@wfp.org



Services available:

LOCATION			SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	<ul style="list-style-type: none"> • Engagement with partners (government, UN, NGO, private sector) • Coordination with other clusters on behalf of ETC partners • Guidance on importation and licensing of equipment • Coordination of regular Global ETC teleconferences and Local ETC Working Group meetings • Ongoing information management
Cebu	Logistics Hub	Cebu Airport, Waterfront Hotel	<ul style="list-style-type: none"> • Basic internet connectivity and printing services
Borongan	<i>Planned</i>	IHP camp	<i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i>
Guiuan	Humanitarian Operations Centre	IHP camp	<i>Planned voice telephony and data connectivity services</i>
Ormoc	Humanitarian Operations Centre	IHP camp	<ul style="list-style-type: none"> • Voice telephony and data connectivity services
Roxas	Humanitarian Operations Centre	Capiz Government Business Centre	<i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i>
Tacloban	Humanitarian Operations Centre	Tacloban City Hall, Tacloban Stadium (OSOCC, IHP camp, NGO hall)	<ul style="list-style-type: none"> • Radio communications around main operational area • Internet connectivity • Basic ICT helpdesk

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>



Key ETC contacts:

CITY	NAME	TITLE	Contacts
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Roxas	Rob Buurveld	Team Leader	rob.buurveld@wfp.org +63 927 661 3885
Tacloban	Neil Murphy-Dewar	Team Leader	neil.murphy-dewar@wfp.org + 63 927 661 3884

Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

CITY	No. STAFF	SKILLS AVAILABLE	CONTRIBUTING PARTNERS
Manila	3	<ul style="list-style-type: none">• Coordination• Information management	<ul style="list-style-type: none">• World Food Programme (WFP) (FITTEST)• World Vision International
Tacloban	2	<ul style="list-style-type: none">• Data networking• Telecoms• Electrical	<ul style="list-style-type: none">• emergency.lu• Ericsson Response• World Food Programme (WFP) (FITTEST)
Cebu	7	<ul style="list-style-type: none">• Data networking• Telecoms	<ul style="list-style-type: none">• emergency.lu• Ericsson Response• World Food Programme (WFP) (FITTEST)