Philippines – Typhoon Haiyan

ETC Situation Report #7

Reporting period 18/11/13

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Highlights

- Over 150 relief workers from 24 different humanitarian organizations are provided with Wi-Fi internet connectivity at the City hall, the NGO building and the stadium (OSOCC and IHP camp) in Tacloban.

Achievements

TACLOBAN

- The ETC team in Tacloban has extended data connectivity services to the City hall, NGO building and the OSOCC and IHP camp at the stadium.

- The data connectivity solution is supported by the emergency.lu VSAT and the Ericsson Response WIDER technology. Once users create an account, they can access internet at any location where ETC services are provided.

ORMOC

- An ETC assessment is being conducted on Monday 18 November. ETC report to follow.

CEBU

- Additional ICT equipment was received to support the ETC operation. Some equipment has already been sent to Tacloban.

Challenges and Gaps

- Lack of power remains a challenge for ETC operations.

Planned Activities

TACLOBAN

- Wireless coverage is planned to be established at Tacloban airport.

- The VHF radio network will be extended to increase coverage area.

CEBU

- An ICT assessment will be carried out in the northern part of Cebu Island to determine requirements of the humanitarian community.

- ETC is planning to establish an Internet Café at the Logistics hub in the airport.

ROXAS

- The ETC team is preparing deployment of shared data connectivity services to Roxas for an initial period of three months. The equipment is provided by NetHope partner, British Telecom.

- Technicians from British Telecom and ETC partners will carry out the installation at the humanitarian operations centre in Capiz Government Business Centre.

GUIUAN

- An inter-agency assessment mission is planned to be conducted this week to determine common ICT requirements.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 21/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

Local ETC coordination meeting

- The next Local ETC coordination meeting will be held on 19/11/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:
http://ictemergency.wfp.org

For more information, or to be added or deleted from the mailing list, please contact:
Philppines.ETC@wfp.org

Services available:

CITY		LOCATION	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	• Engagement with partners (government, UN, NGO, private sector) • Coordination with other clusters on behalf of ETC partners • Guidance on importation and licensing of equipment • Coordination of regular Global ETC teleconferences and Local ETC Working Group meetings • Ongoing information management
Tacloban	Humanitarian Operations Centre	• Tacloban City Hall • Tacloban Stadium (OSOCC and IHP camp)	• Radio communications around main operational area • Internet connectivity • Basic ICT helpdesk
Cebu	Logistics Hub	Cebu Airport, Waterfront Hotel	• Basic internet connectivity and printing services
Roxas	Humanitarian Operations Centre	Capiz Government Business Centre	• *Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services*
Borongan	*Planned*		
Ormoc	*Planned*		

For more information, visit the ETC Philippines FAQS: http://ictemergency.wfp.org/web/ictepr/emergencies2013/philippines/etc-faqs

Key ETC contacts:

CITY	NAME	TITLE	Contacts
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Cebu	Ivan Thomas	Team Leader	ivan.thomas@wfp.org + 63 915 993 2040

Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

CITY	No. STAFF	SKILLS AVAILABLE	CONTRIBUTING PARTNERS
Manila	3	• Coordination • Information management	• World Food Programme (WFP) (FITTEST) • World Vision International
Tacloban	7	• Data networking • Telecoms • Electrical	• emergency.lu • Ericsson Response • World Food Programme (WFP) (FITTEST)
Cebu	2	• Data networking • Telecoms	• World Food Programme (WFP) (FITTEST)