

Philippines – Typhoon Haiyan

ETC Situation Report #6

Reporting period 17/11/13

Author: Mariko Hall, WFP

Highlights

- The ETC team in Tacloban is now providing data connectivity to the OSOCC at the sports stadium.
- Approximately 150 humanitarian personnel have accessed data services provided by the ETC in Tacloban.
- Additional responder from Ericsson Response has arrived in Manila.

Achievements

TACLOBAN

- A wireless link has been established between the ETC Response Solution set up at Tacloban City Hall and the OSOCC at the sports stadium providing the latter with Wi-Fi internet connectivity.
- ETC has installed WIDER technology by Ericsson Response as part of the ETC Response Solution. WIDER is a central globalised management solution that provides secure network access and allows for monitoring use of internet services. WIDER requires users to create an account which provides them with access at any location where ETC services are provided.

Challenges and Gaps

TACLOBAN

- Lack of power is a challenge for ETC operations.

Planned Activities

TACLOBAN

- ETC team is setting up access points to cover IHP camp, NGO building and the OSOCC at Tacloban stadium
- The VHF radio network will be extended to increase coverage area.



CEBU

- An ICT assessment will be carried out in the northern part of Cebu island to determine requirements of the humanitarian community.

ROXAS

- Following the assessment mission to Roxas, the ETC plans to provide shared services at a humanitarian operations centre in Capiz Government Business Centre. Services will be provided in partnership with Ericsson Response, NetHope and NetHope partner British Telecom for an initial period of three months.
- An ETC team will deploy to Roxas this week, along with ETC partners Ericsson Response and VSAT engineers from British Telecom, to carry out the installation.

ORMOC and GUIUAN

- An inter-agency assessment mission will take place on Monday 18 November to determine connectivity and security communications coverage.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 18/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

Local ETC coordination meeting

- The next Local ETC coordination meeting will be held on 19/11/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:

<http://ictemergency.wfp.org>

For more information, or to be added or deleted from the mailing list, please contact:

Philippines.ETC@wfp.org



Services available:

CITY		LOCATION	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	<ul style="list-style-type: none"> Engagement with partners (government, UN, NGO, private sector) Coordination with other clusters on behalf of ETC partners Guidance on importation and licensing of equipment Coordination of regular Global ETC teleconferences and Local ETC Working Group meetings Ongoing information management
Tacloban	Humanitarian Operations Centre	<ul style="list-style-type: none"> Tacloban City Hall Tacloban Stadium (OSOCC) 	<ul style="list-style-type: none"> Radio communications around main operational area Internet connectivity Basic ICT helpdesk
Cebu	Logistics Hub	Cebu Airport, Waterfront Hotel	<ul style="list-style-type: none"> Basic internet connectivity and printing services
Roxas	Humanitarian Operations Centre	Capiz Government Business Centre	<ul style="list-style-type: none"> <i>Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services</i>
Borongan	<i>Planned</i>		
Ormoc	<i>Planned</i>		

For more information, visit the ETC Philippines FAQs: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines/etc-faqs>

Key ETC contacts:

CITY	NAME	TITLE	Contacts
Manila	Karen Barsamian	ETC Coordinator	karen.barsamian@wfp.org + 63 915 216 4938
	Eric Kiruhura	ETC NGO Coordinator	eric.kiruhura@wfp.org + 63 915 216 4937
	Mariko Hall	Cluster PI & IM Officer	mariko.hall@wfp.org +63 915 848 1574



Tacloban	Neil Murphy-Dewar	Team Leader	neil.murphy-dewar@wfp.org + 63 927 661 3884
Cebu	Ivan Thomas	Team Leader	ivan.thomas@wfp.org + 63 915 993 2040

Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

CITY	No. STAFF	SKILLS AVAILABLE	CONTRIBUTING PARTNERS
Manila	3	<ul style="list-style-type: none">• Coordination• Information management	<ul style="list-style-type: none">• World Food Programme (WFP) (FITTEST)• World Vision International
Tacloban	7	<ul style="list-style-type: none">• Data networking• Telecoms• Electrical	<ul style="list-style-type: none">• emergency.lu• Ericsson Response• World Food Programme (WFP) (FITTEST)
Cebu	2	<ul style="list-style-type: none">• Data networking• Telecoms	<ul style="list-style-type: none">• World Food Programme (WFP) (FITTEST)