Philippines – Typhoon Haiyan

ETC Situation Report #5

Reporting period 16/11/13

Author: Mariko Hall, WFP

Highlights

- An inter-agency ICT assessment was conducted in Roxas by representatives from ETC, NetHope, Save the Children and NetHope.

- Two additional technicians from Ericsson Response arrived in Tacloban as part of the ETC team.

Achievements

TACLOBAN

- ETC Response Solution installed in Tacloban City Hall continued to provide Wi-Fi connectivity to staff from nearly 20 different humanitarian organisations.

CEBU

- ETC in Cebu has been allocated its own dedicated space on the ramp at the airport for equipment waiting to be cleared. The Logistics cluster has also allocated space for the ETC in one the two rubhalls for storage set-up at the airport.

- ETC is providing basic internet and printing services to WFP and UNHCR from Waterfront Hotel in Cebu.

Challenges and Gaps

TACLOBAN

- Lack of power supply in Tacloban is posing a challenge to ETC operations. Additional equipment - generators and solar panels – are being shipped. Suspected contaminated fuel is also causing problems with generators already in country.

Planned Activities

TACLOBAN

- ETC team in Tacloban is working on establishing microwave links to extend Wi-Fi coverage from City Hall.

CEBU

- ETC in Cebu is planning to provide a simple simplex network which will enable radio communications between Waterfront Hotel, the dedicated ETC rubhall and base operations at the airport. This will be tested once equipment arrives from Manila.

- ETC in Cebu is currently using shared hotel ISP with on 5MB down, 1MB up but is also seeking its own ISP link to provide services.

- Due to the lack of power supply in operational areas, the ETC is looking to deploy an electrician to support the response.

- 12 tons of equipment arrived from Dubai which includes electrical, telecoms and IT equipment to be separated and shipped to Tacloban and other operational locations.

ROXAS

- Following the assessment mission, the ETC plans to provide shared services in Roxas City at a humanitarian operations centre in Capiz Government Business Centre. This will include setting up a VSAT for voice and data connectivity, security communications, electrical support and help desk services.

Meetings

Global ETC teleconference

- The next Global ETC teleconference will be held on 18/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

Local ETC coordination meeting

- The next Local ETC coordination meeting will be held on 19/11/13 at 10:00 in Manila at the Plan International office. Meeting details available on the ICT Emergency Website.

Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:
http://ictemergency.wfp.org

For more information, or to be added or deleted from the mailing list, please contact:
Philppines.ETC@wfp.org

Services available:

CITY		LOCATION	SERVICES
Manila	ETC Coordination Centre	WFP Philippines Office	• Engagement with partners (government, UN, NGO, private sector) • Coordination with other clusters on behalf of ETC partners • Guidance on importation and licensing of equipment • Coordination of regular Global ETC teleconferences and Local ETC Working Group meetings • Ongoing information management
Tacloban	Humanitarian Operations Centre	Tacloban City Hall	• Radio communications around main operational area • Internet connectivity from City Hall • Basic ICT helpdesk
Cebu	Logistics Hub	Cebu Airport, Waterfront Hotel	• Basic internet connectivity and printing services
Roxas	Humanitarian Operations Centre	Capiz Government Business Centre	• *Planned services include voice and data connectivity, security communications, electrical support and ICT help desk services*
Borongan	*Planned*		
Ormoc	*Planned*		

For more information, visit the ETC Philippines FAQS: http://ictemergency.wfp.org/web/ictepr/emergencies2013/philippines/etc-faqs

Key ETC contacts:

CITY	NAME	TITLE	Contacts
Manila	Karen Barsamian	ETC Coordinator	karen.barsamian@wfp.org + 63 915 216 4938
	Eric Kiruhura	ETC NGO Coordinator	eric.kiruhura@wfp.org + 63 915 216 4937
	Mariko Hall	Cluster PI & IM Officer	mariko.hall@wfp.org +63 915 848 1574

Tacloban	Neil Murphy-Dewar	Team Leader	neil.murphy-dewar@wfp.org + 63 927 661 3884
Cebu	Ivan Thomas	Team Leader	ivan.thomas@wfp.org + 63 915 993 2040

Staff in the Operation

The list below shows the key people involved in providing and supporting inter-agency ICT services in Philippines.

CITY	No. STAFF	SKILLS AVAILABLE	CONTRIBUTING PARTNERS
Manila	3	• Coordination • Information management	• World Food Programme (WFP) (FITTEST) • World Vision International
Tacloban	7	• Data networking • Telecoms • Electrical	• emergency.lu • Ericsson Response • World Food Programme (WFP) (FITTEST)
Cebu	2	• Data networking • Telecoms	• World Food Programme (WFP) (FITTEST)