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## **Philippines – Typhoon Haiyan**

### **ETC Situation Report #1**

#### **Reporting period 09/11/13 to 12/11/13**

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### **Highlights**

- The ETC was activated on 09/11/13 in the Philippines. Since then, ETC coordination is in place in Manila and Tacloban.
- The ETC team has deployed basic data and voice connectivity services to the Humanitarian Community in Tacloban (at the airport).

### **Cluster Responsibilities**

- WFP is leading ETC activities in Philippines with responsibility for coordination, implementation and overall operation support for common ICT services.

### **Achievements**

- Quick deployment of the ETC Coordinator on the same day the ETC was activated in Philippines to support the emergency operations.
- ICT equipment and staff on the ground to deploy common emergency telecommunications services across the affected areas. Three ICT Technical Experts already deployed (12/11/13) in Tacloban to assess situation and set up the ETC Response Solution. Basic data and voice services already available to the humanitarian community at the Tacloban airport.
- ETC Partners had a Global ETC Teleconference on 11/11/13 to map the current organization's capacity and identify any support in terms of equipment and staffing.
- A dedicated ETC NGO Coordinator (seconded from World Vision International) already deployed in-country on 11/11/13, and will be engaging with the NGO community on the ground to determine their requirements and advocate for ETC service provision.

### **Challenges and Gaps**

- Main challenge is regarding access to the affected areas due to damaged transport infrastructure.

- Delays in getting bulk and heavy equipment shipped in-country and to affected areas such as generators.

## Planned Activities

- The ETC is planning to provide critical communication services to the humanitarian community in a total of five common operational areas (Tacloban, Cebu, Roxas City and two additional locations). All locations are to be provided with security communications and data connectivity services.
- More stable internet connectivity services are expected to be provided in Tacloban (airport) on 13/11/13, using the emergency.lu VSAT kit.
- Deployment of additional staff and partners from Ericsson Response and Luxembourg to augment existing capacity and ensure speedier delivery of critical services in affected areas.
- Shipment of additional equipment including high capacity generators, telecommunications and IT equipment to Cebu and other affected areas.

## Meetings

### Global ETC teleconference

- The next Global ETC teleconference will be held on 13/11/13 at 19:00 (Manila time). Meeting details available on the ICT Emergency Website.

### Local ETC coordination meeting

- The next Local ETC coordination meeting will be held on 13/11/13 at 10:00 in Manila at the Chester House hotel conference room. Meeting details available on the ICT Emergency Website.

## Contacts & Additional Information

All information related to ETC operations can be found on the ICT Emergency website:

<http://ictemergency.wfp.org>

For more information, or to be added or deleted from the mailing list, please contact:

[Philippines.ETC@wfp.org](mailto:Philippines.ETC@wfp.org)