

“Providing emergency telecommunications services to the humanitarian community”

ETC Situation Report #22

Republic of South Sudan

Reporting period 31/05/13 to 30/06/13

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Highlights:

- The ETC response kit has been transferred and installed in Kaya, Maban County. emergency.lu team was on mission in South Sudan to test the new Emergency Kit prepositioned in Juba.

Cluster Responsibilities:

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation, and overall operational support for common ICT services.

Achievements:

- The ETC response kit in Kaya was successfully installed on 16 June – ETC is waiting to receive the generator from UNHCR to power the system.
- The CAP MYR for 2013 has been completed and is now available online at <http://www.southsudancap.info/> and <http://www.unocha.org/cap/appeals/mid-year-review-consolidated-appeal-south-sudan-2013>.
- A new response kit was received from emergency.lu to replace the faulty one which is currently being stored in Juba. This kit is reserved for the emergency response in Jonglei State and will be pre-positioned in Bor until humanitarian access is granted into Pibor.
- On 26-27 July, ETC received a visit from the emergency.lu team to test the new emergency response kit.
- The ETC indoor unit in Yida has been moved to a container for the rainy season.
- ETC continues to provide support to organizations in terms of radio programming and basic IT support in Juba and in field locations.

Challenges and Gaps:

- Importation of telecommunications equipment continues to be a concern as significant delays are experienced in receiving tax exemption letters and customs clearance.
- The situation around Pibor remains tense and unpredictable and humanitarian access remains suspended until further notice.
- Funding remains an issue with shortfall of approximately 76%.

Planned Activities:

- The unit in Yida will be moved to the new refugee camp, Ajoung Thuk, on 15 July.
- ETC is currently preparing for the LetsComm training session which will be held again this year for local ICT/Telecommunications technicians on 12-18 August. The purpose of this training is to increase the skill level of the telecommunications technicians and give them the ability to provide support to security telecommunications infrastructure and services to the humanitarian community in South Sudan. Well trained and professional telecommunications technicians make a significant impact on the availability and sustainability of the radio services needed for humanitarian operations, both during normal day to day work and during sensitive events and emergencies. Two slots for this training will be reserved for colleagues within the MoTPS.
- ETC and partners are exploring different options on the best approach to switch from analog to digital radios over the next five years. Decisions will be made considering the agreement at Global level on a common ETC standard when endorsed.
- ETC will be in Bor next month to prepare for the implementation of the HISP.

Meetings:

The Global ETC Teleconferences on RoSS will be held on an ad hoc basis. Operational updates continue to be shared via monthly ETC SitReps. Local ETC Working Group meetings are scheduled for the first Thursday of each month at 11am (UTC +3) in Juba.

ICT Emergency website links:

All information related to the ETC response in South Sudan can be found on the ICT Emergency website:

RoSS Page: <http://ictemergency.wfp.org/web/ictepr/countries-south-sudan>

RoSS Forum:

http://ictemergency.wfp.org/group/ictepr/forum/-/message_boards/category/287645

RoSS ETC e-mail address: SouthSudan.ETC@wfp.org

Status Matrix:

LOCATION	STATE	AGENCY	REPEATER CH.	TEL. LINES	RADIO ROOM	ICT SUPPORT	CONNECTIVITY	STAFF TRAINED
Aweil	Northern Bahr El Ghazal	WFP	11, 13	No	24/7	Yes	VSAT	Yes
Bentiu (Rubkona)	Unity	WFP	6, 7, 9	No	24/7	Yes	VSAT	Yes
Juba	Central Equatoria	WFP	1,2,6,7,8,9,13,14,15	No	24/7	Yes	VSAT	Yes
Malakal	Upper Nile	WFP	6,7,9	No	24/7	Yes	VSAT	Yes
Maban	Upper Nile	UNHCR	3, 9	No	n/a	From Juba	VSAT	Yes
Pibor	Jonglei	UNMISS	9	No	n/a	Yes	VSAT	Yes
Renk	Upper Nile	IOM	n/a	No	n/a	Yes	VSAT	Yes
Rumbek	Lakes	WFP	10, 11, 13	No	24/7	No	VSAT	Yes
Torit	Eastern Equatoria	UNHCR	10, 12	No	24/7		VSAT	Yes
Wau	Western Bahr El Ghazal	WFP	6, 11, 15	No	24/7	Yes	VSAT	Yes
Yambio	Western Equatoria	UNICEF	6, 7, 9	No	24/7		VSAT	Yes
Yida	Unity State	UNHCR	3, 13	No	n/a	From Juba	VSAT	Yes

Staff in the Operation:

This list below shows the key people involved in providing and supporting inter-agency ICT services.

LOCATION	STATE	AGENCY	NAME	MOBILE PHONE/CONTACT
Aweil	Northern Bahr El Ghazal	WFP	Malek Ring	+211 955 928 008
Bentiu	Unity	WFP	Supported by Juba Team	Southsudan.ETC@wfp.org
Bor	Jonglei	WFP	Rida Shaba	+211 922 465 434
Juba	Central Equatoria	WFP	Haidar Baqir	+211 922 465 540
			Diya Alasadi	+211 922 465 600
			Marta Dabbas	+211 922 465 440
Maban	Upper Nile	WFP	Supported by Juba Team	
Malakal	Upper Nile	WFP	Supported by Juba Team	
Renk	Upper Nile	WFP	Supported by Malakal Team	
Wau	Western Bahr El Ghazal	WFP	Charles Mandella	+211 955939943
Yida	Unity	WFP	Supported by Juba Team	

Acronyms:

CAP	Consolidated Appeal Process
ETC	Emergency Telecommunications Cluster
HISP	Humanitarian Internet Support Project
ICT	Information and Communications Technology
LetsComm	Let's Communicate Training
LWFD	Lutheran World Fund
MoTPS	Ministry of Telecommunications and Postal Service
MYR	Mid Year Review
RoSS	Republic of South Sudan
WFP	World Food Programme