ETC Situation Report #19

Republic of South Sudan

Reporting period 28/02/13 to 04/04/13

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Highlights:

- Following an assessment in Maban, the ETC Working Group agreed to dismantle the ETC Emergency Response Solution now the humanitarian organizations operating there have their own connectivity solution in place. The one-day training sessions on radio use have begun and will continue to take place through April.

Cluster Responsibilities:

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation, and overall operational support for common ICT services.

Achievements:

- Maban Assessment - The ETC team visited all NGOs in Maban (RI, ARC, RCS, Medair, IMC, Handicap, GOAL, SP, Mercy Corp, NPA, ACTED, Solidarities, CAFOD, MSF, DRC, LWF). The organizations had inadequate internet connectivity for long term sustainable operations. ETC supported the Maban refugee response for the last 14 months until all organizations had their own connectivity. The result of this assessment showed there will be no negative impact on the operation with the withdrawal of the ETC Emergency Response Solution. Consequently, the equipment was dismantled and refurbished to be ready for another emergency.
- ETC has begun the one-day training sessions on radio usage. There are four modules: Training of Trainers, Radio Operator, Driver, and Humanitarian Staff to take place in the field and Juba.
- ETC presented the new strategy to the ISWG that will be adopted for the second half of the year.
- LUX visited South Sudan to support the deployment of the ETC as well as to deliver a training session to humanitarian organizations on how to deploy the emergency.lu Rapid Deployment Kit. Gilles Hoffmann delivered a one-day training to eight ICT staff from seven different organizations, including REDR-UK, Plan International, UNOPS, UNOCHA, Oxfam, UNFPA and WFP.
- An ICT Officer has been deployed to Yida to move the ETC Emergency Response Solution indoor unit to a location where the device is better protected from heat and dust.

Challenges and Gaps:

- Importation of telecommunications equipment continues to be a concern as significant delays are experienced in receiving tax exemption letters and customs clearance.

Planned Activities:

- The "Introduction to IT Emergency Management" course will take place in Juba on 03 – 05 April.
- The HISP implementation is planned to start on 01/04/2013. HISP will be established primarily in the following state capitals: Aweil, Wau, Malakal, Bentiu, and Bor.
- Based on the feedback received from the NGO Forum information and the humanitarian organizations wanting to benefit from the HISP, ETC will conduct a site survey to identify suitable locations.
- There will be an assessment mission undertaken in Jonglei State in response to the current on-going emergency. The ETC Coordinator will be in Bor from 08 April to 10 April to assess potential common operational needs.

Meetings:

The Global ETC Teleconferences on RoSS will be held on an ad hoc basis. Operational updates continue to be shared via monthly ETC SitReps. Local ETC Working Group meetings are scheduled for the first Thursday of each month at 11am (UTC +3) in Juba.

ICT Emergency website links:

All information related to the ETC response in South Sudan can be found on the ICT Emergency website:

RoSS Page: http://ictemergency.wfp.org/web/ictepr/countries-south-sudan

RoSS Forum:
http://ictemergency.wfp.org/group/ictepr/forum/-/message_boards/category/287645

RoSS ETC e-mail address: SouthSudan.ETC@wfp.org

Status Matrix:

LOCATION	STATE	AGENCY	REPEATER CH.	TEL. LINES	RADIO ROOM	ICT SUPPORT	CONNECTIVITY	STAFF TRAINED
Aweil	Northern Bahr El Ghazal	WFP	11, 13	No	24/7	Yes	VSAT	Yes
Bentiu (Rubkona)	Unity	WFP	6, 7, 9	No	24/7	Yes	VSAT	Yes
Juba	Central Equatoria	WFP	1,2,6,7,8,9,13,14,15	No	24/7	Yes	VSAT	Yes
Malakal	Upper Nile	WFP	6,7,9	No	24/7	Yes	VSAT	Yes
Maban	Upper Nile	UNHCR	3, 9	No	n/a	From Juba	VSAT	Yes
Pibor	Jonglei	UNMISS	9	No	n/a	Yes	VSAT	Yes
Renk	Upper Nile	IOM	n/a	No	n/a	Yes	VSAT	Yes
Rumbek	Lakes	WFP	10, 11, 13	No	24/7	No	VSAT	Yes
Torit	Eastern Equatoria	UNHCR	10, 12	No	24/7		VSAT	Yes
Wau	Western Bahr El Ghazal	WFP	6, 11, 15	No	24/7	Yes	VSAT	Yes
Yambio	Western Equatoria	UNICEF	6, 7, 9	No	24/7		VSAT	Yes
Yida	Unity State	UNHCR	3, 13	No	n/a	From Juba	VSAT	Yes

Staff in the Operation:

This list below shows the key people involved in providing and supporting inter-agency ICT services.

LOCATION	STATE	AGENCY	NAME	MOBILE PHONE
Aweil	Northern Bahr El Ghazal	WFP	Malek Ring	+211 955 928 008
Bentiu	Unity	WFP	Supported by Juba Team	
Bor	Jonglei	WFP	Rida Shaba	+211 922 465 434
Juba	Central Equatoria	WFP	Haidar Baqir	+211 922 465 540
			Diya Alasadi	+211 922 465 600
			Marta Dabbas	+211 922 465 440
Maban	Upper Nile	WFP	Supported by Juba Team	
Malakal	Upper Nile	WFP	Supported by Juba Team	
Renk	Upper Nile	WFP	Supported by Malakal Team	
Wau	Western Bahr El Ghazal	WFP	Charles Mandella	+211 955939943
Yida	Unity	WFP	Supported by Juba Team	

Acronyms:

ACTED	Agency for Technical Cooperation and Development
ARC	American Refugee Council
CAFOD	Catholic Aid Agency for England and Wales
DRC	Danish Refugee Council
ETC	Emergency Telecommunications Cluster
HCT	Humanitarian Country Team
HISP	Humanitarian Internet Support Project
ICT	Information and Communications Technology
IOM	International Organization for Migration
ISWG	Inter-Sector Working Group
IMC	International Medical Cooperation
LUX	Directorate for Development and Cooperation, Luxembourg
LWF	Lutheran World Federation
MSF	Médecins Sans Frontières
NGO	Non-Governmental Organization
NPA	Norwegian People's Aid RCS
RI	Relief International
SP	Samaritan's Purse
UNFPA	United Nations Population Fund
UNHCR	United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNMISS	United Nations Mission in South Sudan
UNOCHA	United Nations Office for the Coordination of Humanitarian Affairs
UNOPS	United Nations Office for Project Services
WFP	World Food Programme