"Providing emergency telecommunications services to the humanitarian community"

ETC Situation Report #9

Mali Crisis

Reporting period 15/06/2012 to 21/06/2012

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Background:

- The ETC is finalizing the upgrade of the COMCEN at the UNDSS Office in Bamako. Access to the northern part of the country has not been yet authorised but it was agreed with UNDSS that ETC will deploy basic security communications services in Mopti.

Activities/Achievements:

- The team is prepared to deploy security communications in Mopti. UNDSS will provide transport of the equipment by truck to the WFP/UNICEF compound in Mopti.
- The ETC Coordinator participated to the last SMT meeting where the radio channel numbering was further discussed and approved.
- Irish Aid staff, Oliver Tormey arrived on 16 June in Bamako and is supporting ETC Coordinator and WFP ICT in Bamako.
- The International Radio Trainer (IRT) has to date provided radio training to 50 UN Drivers and 28 WFP staff.

Challenges and Gaps:

- Additional telecommunications equipment as well as the two Ericsson Response WIDER kits have arrived at the Bamako airport but have not yet been cleared by customs.
- An ETC Working Group meeting was held on 21 June with only 4 participants from 2 UN agencies. ETC encourages the humanitarian organizations to participate to exchange information, identify and address needs and requirements as well as being updated on the on-going ETC activities.
- The ETC operation in Mali is seriously underfunded. However, with the available funds and partners' in-kind contributions, the ETC can support the upgrade of the Bamako COMCEN and the deployment of security and data communication services to Mopti.

Planned Activities:

- Two WFP staff (FITTEST and Bamako office) will be going to Mopti on Monday 25 June to start the VHF/HF installation at the WFP/UNICEF compound. All necessary equipment will be transported by UNDSS and WFP to be on site by 24 June. The tower installation will be done by a local company.
- Installation of lightning protection for the Bamako COMCEN tower will take place once the quotation is finalized.
- Standard Operating Procedures for radio tracking have been created by the IRT. When completed, the procedures will be introduced to staff.
- ETC will contact humanitarian organizations to schedule the programming of their radios in due course.
- The ETC is planning to provide ICT services to humanitarian organizations in five common operational areas: Bamako, Mopti, Kayes, Gao and Timbuktu subject to funding and security authorisation. More detailed information is available in the Concept of Operations posted on the ICT HEP Mali forum: http://ictemergency.wfp.org/web/ictepr/countries/mali.

Meetings:

Global ETC information sharing teleconferences for Mali will be scheduled based on the situation on the ground.

The next Global ETC teleconference will be held on Thursday 5 July 2012 at:

    0900 New York
    1300 UTC
    1300 Bamako/Dakar
    1500 Rome/Geneva
    1700 Dubai

Dial-in instructions:

    1) Call +39 066513 3344
    2) Enter the personal code 267200 followed by #
    3) If you are the first caller, a message will notify you. Please remain on the line.

Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Ozdzan Hadziemin	ETC Coordinator	Bamako	ozdzan.hadziemin@wfp.org Tel: +22376410864	14/05	
WFP	Mick Eccles	International Radio Trainer	Bamako	mick.eccles@wfp.org Tel: +22370511117	14/05	
WFP	Kadidia Sako	ICT Officer	Bamako	kadidia.sako@wfp.org Tel: 74651634	n/a	n/a
WFP	Sylvain Tiako	ICT Officer	Bamako	sylvain.tiako@wfp.org Tel: +223 767 13 149	08/06	
NRC	Nahyeriva Coulibaly	ICT Specialist	Bamako	Nahyeriva.Coulibaly@wfp.org / coulinahyer@yahoo.com Tel: +223 701 00 831	08/06	
Irish Aid	Oliver Tormey	ICT Specialist	Bamako	oliver.tormey@wfp.org/ oliver_tormey@yahoo.com	18/06	
UNDSS	Nestor Ouedroago	FSO	Bamako	Nestor.Ouedraogo@undss.org		
UNDP	Roland Moluh	ICT Officer	Bamako	Roland.Moluh@undp.org		
UNICEF	Said Nadif	ICT Officer	Bamako	snadif@unicef.org Tel: 76405142		
UNFPA	Fatoumata Haidara	ICT Officer	Bamako	fhaidara@unfpa.org Tel : 76 47 72 23		
UNHCR	Bagayoko Cheick Sidya	ICT Officer	Bamako	bagayoko@unhcr.org Tel: 78 93 89 30		
FAO	Seyan Doumbia	ICT Officer	Bamako	seyan.doumbia@fao.org		

Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	WFP Channel 4/5, UN Call channel 1 used as security channel , UN Chat channel 2 /HF	FoodSat - 512kbps, local ISP -2Mbps	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako, Ismaila Guisse, Mamadou Keita	
	UNDP/ UNDSS	UN Call channel 1 used as security channel ,UN Chat channel 2 /HF		VSAT, GSM, Thuraya, Landline	24/7	Roland Moluh, email : Roland.Moluh@undp.org Nestor Ouedraogo, email: Nestor.Ouedraogo@undss.org	

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	UNICEF	UNICEF Channel 4/3, UN Call channel 1 used as security channel ,UN Chat channel 2 /HF				Said Nadif, Tel : 76405142, email :Snadif@unicef.org	
	UNFPA	UNDSS	Orange ISP1 512Kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel 76 47 72 23 email: fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: 78 93 89 30 email : bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thurayas Landline Repeater not functional and need additional handsets		Seyan.doumbia@fao.org	
Mopti	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup
	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSat - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	

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Acronyms:

COMCEN	Communication Centre
ER	Ericsson Response
ETC	Emergency Telecommunications Cluster
FAO	United Nations Food and Agriculture Organization
FSO	Field Security Officer
HEP	ICT Humanitarian Emergency Platform
ICT	Information and Communications Technology
Irish Aid	Government of Ireland's programme of assistance to developing countries
IRT	International Radio Trainer
LUX	Directorate for Development and Cooperation, Luxembourg
MOSS	Minimum Operational Security Standard
NGO	Non-Governmental Organization
NRC	Norwegian Refugee Council
SMT	Security Management Team
UNDP	United Nations Development Programme
UNDSS	United Nations Department of Safety and Security
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
VSAT	Very Small Aperture Terminal (Satellite ground station)
WIDER	Ericsson Wireless Local Area Network in Disaster Emergency Response
WFP	UN World Food Programme

ICT Humanitarian Emergency Platform (HEP) links:

ICT Humanitarian Emergency Platform:
http://ictemergency.wfp.org

A Mali page and forum platform is available on the ICT HEP with updated information such as meeting minutes, concept of operations and contact list.
ICT HEP Mali page: http://ictemergency.wfp.org/web/ictepr/countries/mali
Mali E-mail address: Mali.ETC@wfp.org