"Providing emergency telecommunications services to the humanitarian community"

ETC Situation Report #6

Mali Crisis

Reporting period 25/05/2012 to 31/05/2012

Author: Caroline Teyssier

Background:

- The security situation is calm in Bamako. Due to maintenance of the runway, the Bamako airport will be closed from 5 to 7 June.

Cluster Responsibilities:

- WFP is leading ETC activities in Mali with responsibility for coordination, implementation and overall operation support for common ICT services.

Activities/Achievements:

- ETC has worked on the establishment of the Bamako COMCEN at the UNDSS office. The radio room is full furnished and the installation of the tower extension is planned for next week.
- Frequencies licenses request was submitted to the authorities on 31 May.
- ETC Coordinator attended the SMT meeting on 28 May and presented the on-going and planned ETC activities. The SMT well-received the presentation and expressed their support to ETC.
- An ETC Working Group meeting was held on 29 May attended by 5 NGOs representatives who welcomed the services provided to the NGO community.
- Radio training has started on 29 May. The Radio Operators will be provided with training until 5 June and be assisted by the International Radio Trainer (IRT) for a week directly in the COMCEN while they take on their tasks. Radio training will continue to be provided to humanitarian actors in Bamako in the coming weeks.
- Ericsson Response will send 2 WIDER kits to be prepositioned in Dubai.
- The Consolidated Appeal Process (CAP) will be finalized in Mali on 4 June and the document will be shared with Global Cluster leads before its publication.
- NRC staff will be arriving in Bamako on 4 June to support ETC operation.

Challenges and Gaps:

- WFP Standby partners, Irish Aid and NRC travel were delayed because of security authorisation.
- FITTEST Sylvain Tiako arrival is delayed to 8 June because of the airport closure.

Planned Activities:

- The ETC is planning to support humanitarian organizations in 5 common operational areas:

Phase 1 (priority sites):

- Bamako: establish the common security telecommunications system and COMCEN,
- Mopti (when access authorized): establish MOSS compliant COMCEN, full security telecommunications systems and data communications; and
- Kayes (when access authorized): establish MOSS compliant COMCEN, full security telecommunications systems and data communications.

Phase 2:

- Gao (when access authorized): establish MOSS compliant COMCEN, full security telecommunications systems and data communications.
- Timbuktu (when access authorized): establish MOSS compliant COMCEN, full security telecommunications systems and data communications.

Data connectivity and Voice telephony services are planned to be provided with a standard ETC solution. The solution integrates the "emergency.lu" consisting of a VSAT ground station [either a regular VSAT terminal or an inflated balloon (rapid kit)] and satellite communications; and the Ericsson Response WIDER, a secure local wireless solution to extend connectivity, are, when assembled, able to provide Internet Connectivity and Voice telephony services to the humanitarian community.

Meetings:

Global ETC Information Sharing teleconferences for the Mali will be scheduled based on the situation on the ground.

The next Global ETC teleconference will be held on Thursday 14 June 2012 at:
> 0900 New York
> 1300 UTC
> 1300 Bamako/Dakar
> 1500 Rome/Geneva
> 1700 Dubai

Dial-in instructions:
> 1) Call +39 066513 3344
> 2) Enter the personal code 267200 followed by #
> 3) If you are the first caller, a message will notify you. Please remain on the line.

Staff in the Operation:

AGENCY	NAME	TITLE	LOCATION	CONTACT DETAILS	ETA	ETD
WFP	Ozdzan Hadziemin	ETC Coordinator	Bamako	ozdzan.hadziemin@wfp.org Tel: +22376410864	14/05	
WFP	Mick Eccles	International Radio Trainer	Bamako	mick.eccles@wfp.org Tel: +22370511117	14/05	
WFP	Kadidia Sako	ICT Officer	Bamako	kadidia.sako@wfp.org Tel: 74651634	n/a	n/a
UNDSS	Nestor Ouedroago	FSO	Bamako	Nestor.Ouedraogo@undss.org		
UNDP	Roland Moluh	ICT Officer	Bamako	Roland.Moluh@undp.org		
UNICEF	Said Nadif	ICT Officer	Bamako	snadif@unicef.org Tel: 76405142		
UNFPA	Fatoumata Haidara	ICT Officer	Bamako	fhaidara@unfpa.org Tel : 76 47 72 23		
UNHCR	Bagayoko Cheick Sidya	ICT Officer	Bamako	bagayoko@unhcr.org Tel: 78 93 89 30		
FAO	Seyan Doumbia	ICT Officer	Bamako	seyan.doumbia@fao.org		

Status Matrix:

LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
Bamako	WFP	WFP Channel 4/5, UN Call channel 1 used as security channel , UN Chat channel 2 /HF	FoodSAT - C512, local ISP -2MB	FoodSat, GSM, Thuraya, Landline	08/5	Kadidia Sako, Ismaila Guisse, Mamadou Keita	
	UNDP/ UNDSS	UN Call channel 1 used as security channel ,UN Chat channel 2 /HF		VSat, GSM, Thuraya, Landline	24/7	Roland Moluh, email : Roland.Moluh@undp.org Nestor Ouedraogo, email: Nestor.Ouedraogo@undss.org	
	UNICEF	UNICEF Channel 4/3, UN Call channel 1 used as security channel ,UN Chat channel 2 /HF				Said Nadif, Tel : 76405142, email :Snadif@unicef.org	

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LOCATION	AGENCY	REPEATER	DATA	VOICE	RADIO ROOM	ICT SUPPORT STAFF	SHARED SERVICES
	UNFPA	UNDSS	Orange ISP1 512kbps ISP2 512 LS SOTELMA	GSM, Landline, Thuraya and VHF handsets ordered		Fatoumata Haidara Tel 76 47 72 23 email: fhaidara@unfpa.org	
	UNHCR	Channel 6 , Channel 1	Local ISP 256Kbps	GSM, Thuraya, landline Plan to have own VSAT		Bagayoko Cheick Sidya Tel: 78 93 89 30 email : bagayoko@unhcr.org	
	FAO	Channel 1	VSAT ISP	GSM, Thurayas Landline Repeater not functional and need additional handsets		Seyan.doumbia@fao.org	
Mopti	WFP	WFP Channel 4 / HF	FoodSAT - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	HF shared with UNICEF. UNICEF in the same compound w\WFP VSAT acts as backup
	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
Gao	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kayes	UNICEF		local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline		No ICT staff	
	WFP	WFP Channel 4 / HF	FoodSAT - D32, local ISP -256 kbps	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
	UNHCR	WFP	ISP SOTELMA 128kbps	GSM, Land line	WFP	No ICT Staff (New office soon)	
Timbuktu	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Kidal	WFP	WFP Channel 4 / HF	BitSat 64kbps/CIR 5:1, local ISP 64kbp	FoodSat, GSM, Thuraya, Landline	08/5	No ICT staff	
Segou	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	
Koulikoro	UNICEF		Local ISP Orange (256kbs)	GSM, Landline		No ICT staff	

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Acronyms:

CAP	Consolidated Appeal Process
COMCEN	Communication Centre
ER	Ericsson Response
ETC	Emergency Telecommunications Cluster
FAO	United Nations Food and Agriculture Organization
FSO	Field Security Officer
HEP	ICT Humanitarian Emergency Platform
ICT	Information and Communications Technology
Irish Aid	Government of Ireland's programme of assistance to developing countries
IRT	International Radio Trainer
LUX	Directorate for Development and Cooperation, Luxembourg
MOSS	Minimum Operational Security Standard
NGO	Non-Governmental Organization
NRC	Norwegian Refugee Council
SMT	Security Management Team
UNDP	United Nations Development Programme
UNDSS	United Nations Department of Safety and Security
UNFPA	United Nations Population Fund
UNHCR	United Nations Refugee Agency
UNICEF	United Nations Children's Fund
VSAT	Very Small Aperture Terminal (Satellite ground station)
WIDER	Ericsson Wireless Local Area Network in Disaster Emergency Response
WFP	UN World Food Programme

ICT Humanitarian Emergency Platform (HEP) links:

ICT Humanitarian Emergency Platform:
http://ictemergency.wfp.org

A Mali page and forum platform is available on the ICT HEP with updated information such as meeting minutes, concept of operations and contact list.
ICT HEP Mali page: http://ictemergency.wfp.org/web/ictepr/countries/mali
Mali E-mail address: Mali.ETC@wfp.org